

Introduction to Veterans Benefits Administration (VBA) Programs

February 2016

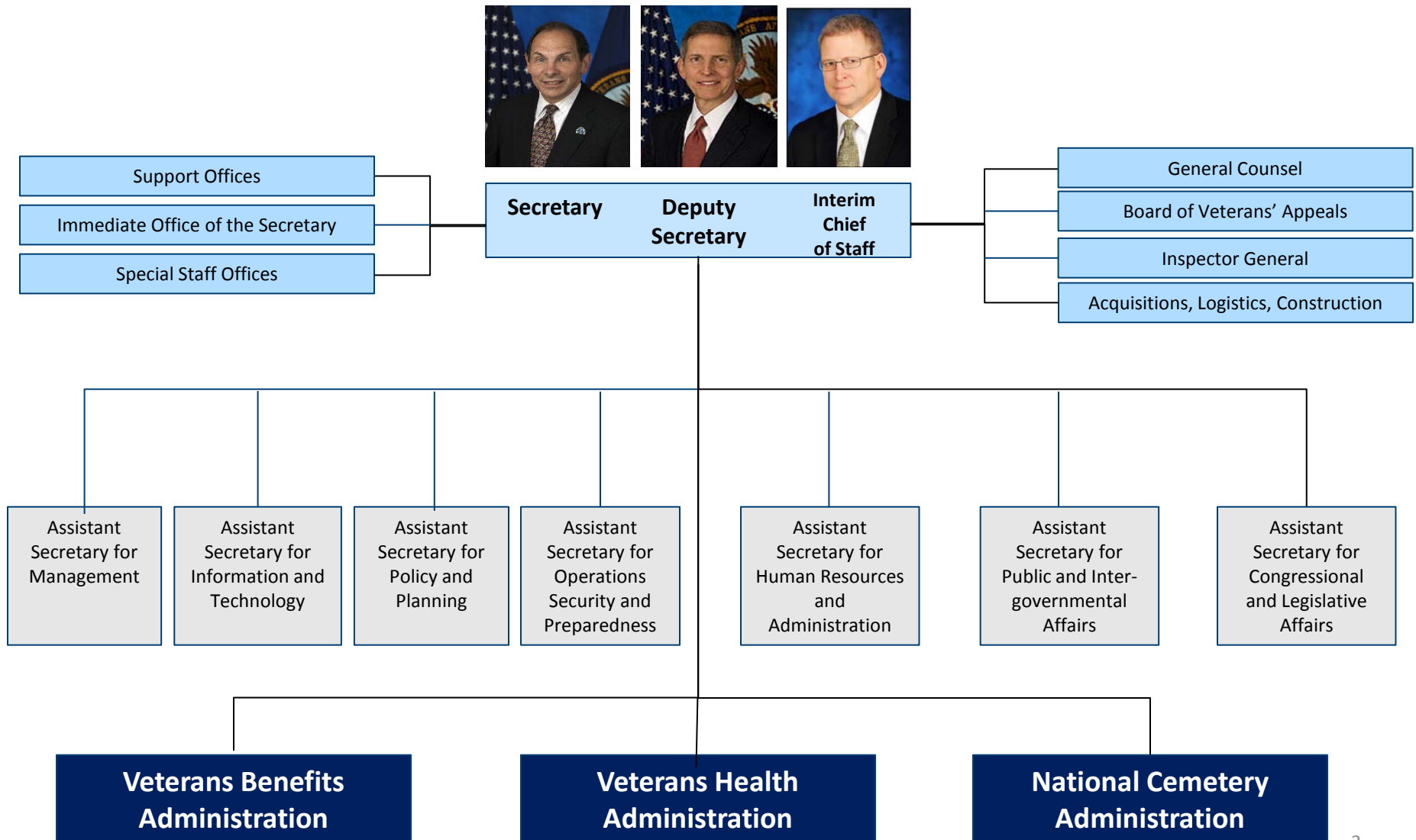


History of VA

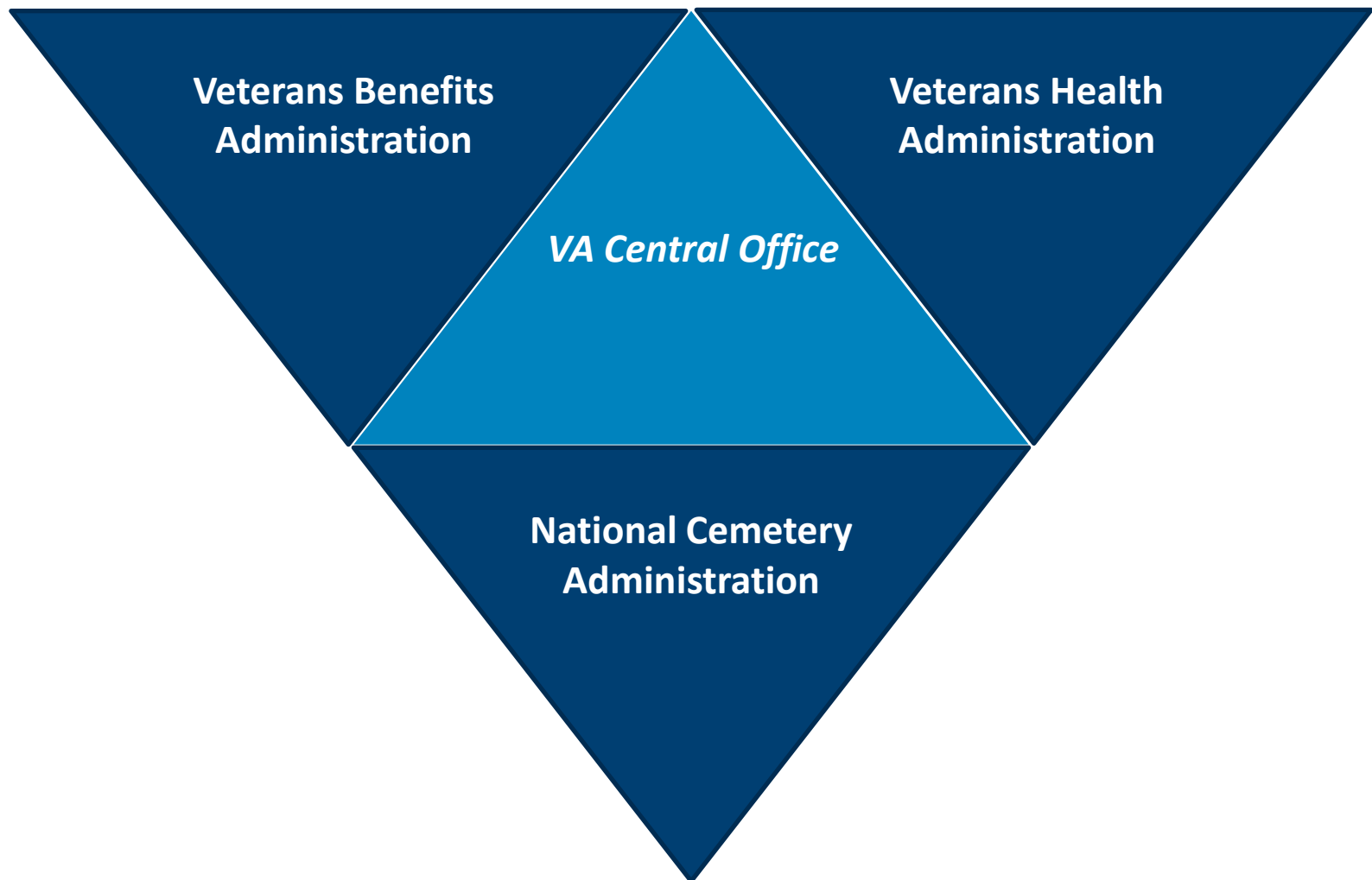
- **1921:** Congress combined all World War I Veterans programs to create the Veterans Bureau
- **1930:** Veterans Administration is established as a federal administration
- **1959:** VA adopted the phrase, *"To care for him who shall have borne the battle and for his widow, and his orphan,"* from President Lincoln's second inaugural speech given in 1865, as the official VA motto
- **1989:** VA is established as a Cabinet-level position
- **2014:** Secretary Robert A. McDonald and Deputy Secretary Sloan D. Gibson were sworn into office



How We're Organized



Our Administrations



Overview of Benefits and Services

Veterans Benefits Administration (VBA)



Provides financial and other forms of assistance

Veterans Health Administration (VHA)



Provides health care

National Cemetery Administration (NCA)



Provides burial benefits and manages VA's National Cemeteries

VBA Facts

In 2014 VA processed the **highest number** of disability compensation and pension claims in history - **1,320,870 claims!**

Approximately
**50% of VBA
employees are
Veterans**

VBA delivered over **\$46 billion** in **9/11-Post GI Bill Education Benefits** to over **1.3 million Veterans** and eligible family members in FY2014

Over **3.7 million** Veterans currently receive compensation benefits

VA assisted **80,000 Veterans** in avoiding home foreclosure

VBA Programs

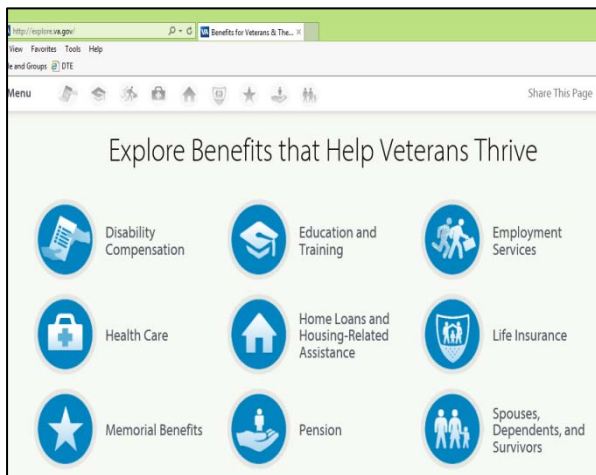
Benefits Include:

- Compensation (Disability, Dependency)
- Pension and Fiduciary (Disability, Survivor)
- Insurance (Life, Mortgage)
- Home Loan Guaranty
- Education Programs (GI Bill, Retraining, and Educational Assistance Programs)
- Vocational Rehabilitation and Employment



What Are My Benefits? Am I Eligible?

Explore VA Benefits Online



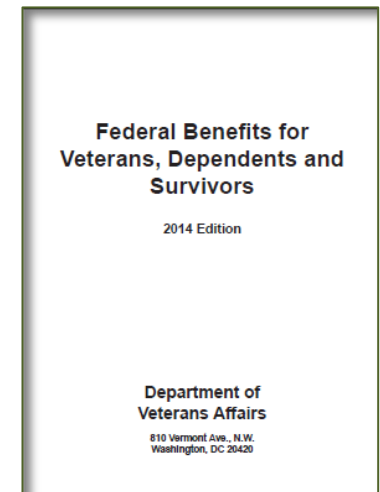
Videos & eligibility
information in 30 seconds
<http://explore.va.gov>

VA National Call Center



1-800-827-1000

Federal Guide to Benefits



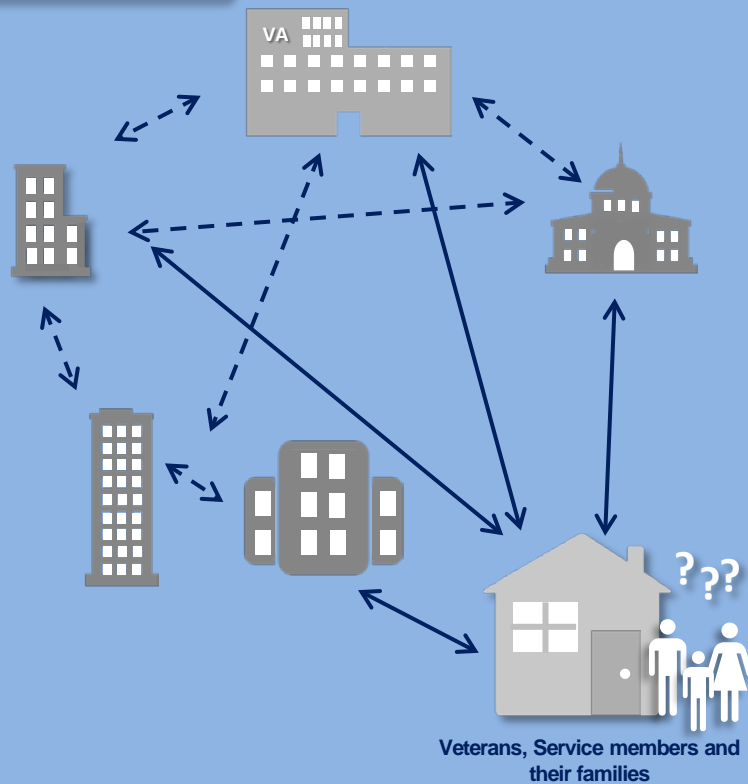
Located in VBA
Regional Offices,
select field sites
and online

Understanding the *MyVA Community Model*

Inclusive of all community resources and services

Communities *without* coordinated, community-based support to Veterans, SMs, and their families

Service is disjointed and confusing



Veterans, Service members and their families

Key Players



VAH/VBANCA



Other Community Resources



Veteran/Military Service Organizations



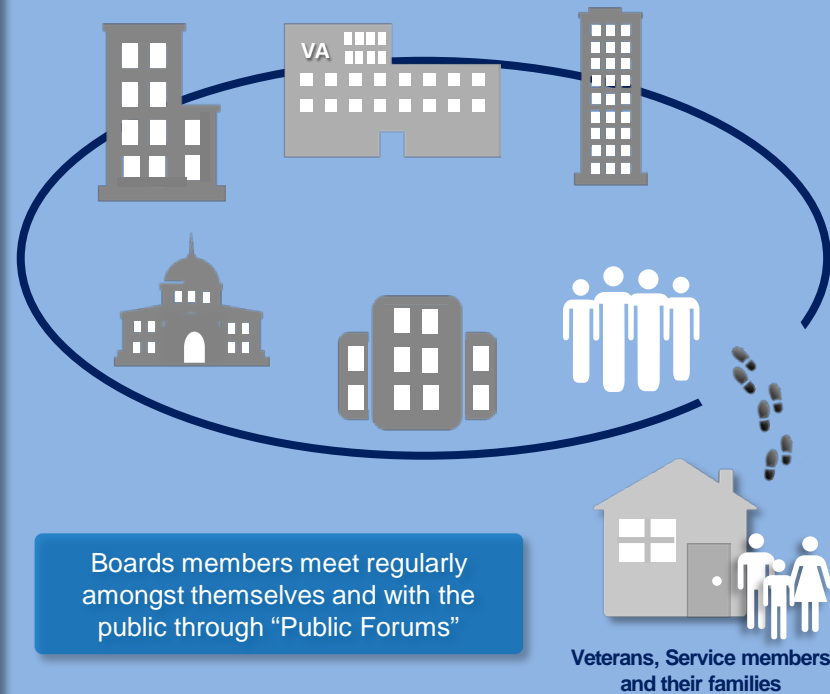
Private Companies/Nonprofits



State/ local government

Communities *with* coordinated, community-based support to Veterans, SMs, and their families – the *MyVA Community Model*

Service is inclusive and integrated



Veterans, Service members and their families

Key Answers: In the *MyVA Community Model*, Veteran service providers, including the VA, work together through a community Veterans engagement board to address Veteran issues and improve coordination of services to meet Veteran needs.

Key Issues: Due to lack of coordination amongst resources, Veterans are not aware of how to access services and often receive disjointed care and conflicting referrals.

