



Department of Veterans Affairs

Senior Executive Biography

Jacquelyn Hayes-Byrd

*Executive Director, Center for Women Veterans
Office of the Secretary*

Jacquelyn Hayes-Byrd serves as primary advisor to the Secretary on Department policies, programs, and legislation that affect women Veterans. In addition, she oversees the Center's activities, which include monitoring and coordinating VA's administration of health care, benefits services, and programs for women Veterans; serving as an advocate for cultural transformation (both within VA and in the general public) in recognizing the service and contributions of women Veterans and servicemembers; and raising awareness of the responsibility to treat women Veterans with dignity and respect. Ms. Hayes-Byrd brings with her experiences in Management, Operations, and Administration and Human Resources. She completed a successful career in the U.S. Air Force, rising to the rank of Major as an Education and Training Officer supporting the needs of thousands of U.S. Air Force enlisted airmen and officers. Ms. Hayes-Byrd has built a career of service both in and out of uniform. Because of her skills, attention to detail and 30 plus years of experience, she was asked to perform in leadership positions at the state level in the administration of the first female governor of the state of New Jersey and at federal government levels for three U.S. Presidents in The White House, the U.S. Department of State and the U.S. Department of Commerce. She has also provided leadership in both private and not-for-profit agencies.



Jacque is a member of both the Alpha Kappa Alpha Sorority, Inc. and Leadership Greater Washington Class of 2009.

CAREER CHRONOLOGY:

Present Executive Director, Center for Women Veterans, Department of Veteran Affairs (DVA)
2018 – 2019 Acting Human Resources and Office of Security Preparedness, DVA
2018 – 2019 Deputy Chief of Staff, Office of the Secretary, DVA
2018 – 2018 Acting Chief of Staff, Office of the Secretary, DVA
2017 – 2018 Senior Advisor, Office of Accountability and Whistleblower Protection (OAWP), DVA
2014 – 2017 Chief Operating Officer, Family Service Foundation, Inc.
2012 – 2014 Associate Director, Melwood, Horticultural Training Center
2009 – 2012 Founder/Operating Principle, SURECOMFYLVING, LLC
2008 – 2009 Special Assistant to the Superintendent, Prince George's County Public School System
2007 – 2008 Senior Advisor, U.S. Commercial Services – Trade Promotions Programs
2006 – 2007 Director of WHITE HOUSE Management
2004 – 2006 Executive Director, Global Diversity, US Department of Commerce
2002 – 2004 Director of Management Support Division, US Department of State
2001 – 2002 Director of WHITE HOUSE Management, Executive Office of the President

EDUCATION:

1987 Masters of Public Administration, Troy State University, Troy, AL (United Kingdom)
1982 USAF Commission, NC A&T State University, Greensboro, NC
1982 Bachelor of Arts, Bennet College, Greensboro, NC