

# NEVADA DEPARTMENT OF VETERANS SERVICES

*Serving Nevada's Heroes*

## WELCOME HOME

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For additional information please contact 775-321-4880 or visit [veterans.nv.gov/ask-a-vso/](https://veterans.nv.gov/ask-a-vso/)



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# LETTER FROM THE GOVERNOR

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ONE HUNDRED ONE NORTH CARSON STREET  
CARSON CITY, NEVADA 89701  
OFFICE: (775) 684-5670  
FAX NO.: (775) 684-5683



555 EAST WASHINGTON AVENUE, SUITE 5100  
LAS VEGAS, NEVADA 89101  
OFFICE: (702) 486-2500  
FAX NO.: (702) 486-2505

## Office of the Governor

Dear Nevada Veterans:

As Governor of the great State of Nevada, it is my profound honor to thank you, and your family, for your dedicated service to our state and nation. Whether you served in the National Guard, Armed Forces Reserve, or on Active Duty we can never thank you enough for your service and your sacrifice on behalf of your neighbors.

Along with the thousands of dedicated State of Nevada public servants who work hard every day supporting Nevada's families, I am committed to ensuring you connect with the services you need—the services you earned by serving our country. The Nevada Department of Veterans Services can serve as a gateway to the many services and benefits you earned. Please take the time to talk with a veterans service officer about the many State Veterans Benefits that make Nevada the most Veteran and Military Friendly State in the Nation. These benefits include:

- Assistance filing VA benefit claims
- Below-market-rate home loans
- Employment and apprenticeship programs
- College education fee waivers
- Property and vehicle tax exemptions
- Spouse licensing reciprocity programs
- Free wills and powers of attorney
- State parks and hunting/fishing fee reductions

In closing, whether you are just moving to Nevada or if you are a long-time resident, I am honored to serve as your Governor, and grateful for the opportunity to support you and your family. You put your lives on hold to serve us, now let us serve you.

Sincerely,

  
Governor Steve Sisolak  
State of Nevada

# LETTER FROM THE DIRECTOR

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Dear Veteran or Veteran Family Member,

I am so glad you found us!

The Nevada Department of Veterans Services Team is charged by law to offer aid, assistance and counsel to each and every problem, question and situation affecting you and your family. One of the ways we do this is by helping connect you to Federal and State benefits that your service to our Nation has earned you.

Every one of our veterans services officers is well-trained and highly qualified to assist you through the complicated veterans claims process. I am confident that they will help you navigate this sometime confusing system so that you may achieve the best possible outcome.

Please know that in addition to Federal benefits, there are many, many State of Nevada benefits that you may qualify for. Please take time to review enclosed brochure, "State Benefits for Veterans" to learn about Nevada's services, programs, and certain tax/fee waivers provided to eligible veterans living in our state. Also check out our website at [www.veterans.nv.gov](http://www.veterans.nv.gov) and review the "Benefits and Services" tab for even more benefit information!

Finally, we know that there are always ways we can improve our services. Please take a moment to complete the attached survey to help us better serve you and your family. We would really like to know where we are doing well, and where we need to improve. Once completed, you can just "pop" it in the enclosed envelope and either mail it to us or drop it off with the receptionist.

In closing, I can speak for all our team when I say that it is both incredibly rewarding and an honor to serve you and your family. Thank you for visiting us.

*"Serving Nevada's Heroes."*

Kat Miller  
Director

# ABOUT NDVS

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Since 1943, we have been dedicated to helping an estimated 250,000 Nevada Veterans get the services, benefits and quality of life they deserve. The men and women of the Nevada Department of Veterans Services are honored to address any issue, problem or concern of Nevada's Veterans, serving military and their families.

In addition to offering benefits counseling, to include filing VA claims at no cost, we also operate a nationally recognized Southern Nevada State Veterans Home in Boulder City, and our Northern Nevada State Veterans Home in Sparks. We also offer burial services and support obtaining military honors at our memorial cemeteries located in both Northern and Southern Nevada.

**Mission:** Serve Nevada Veterans by honoring their remarkable legacy and by connecting them to earned benefits and services. Through our seven major lines of effort we:

- Professionally assist Veterans and their families obtain Federal and State veterans' benefits.
- Provide quality skilled nursing care at our State Veterans Homes.
- Provide dignified burial support at our State Veterans Memorial Cemeteries.
- Manage effective programs addressing the needs of at-risk Veterans.
- Successfully integrate returning servicemembers and Veterans into Nevada communities.
- Honor the service and sacrifice of all Nevada's Veterans and their families through ceremonies and information campaigns.
- Assist, and coordinate efforts of, service organizations and individuals insofar as their activities benefit Nevada Veterans, servicemembers, and their families.

**Vision:** All Nevada Veterans and their families understand, and can connect to, benefits and services they have earned.

**Nevada Veterans Advocate:** If you are interested in supporting servicemembers, Veterans and their families about earned benefits please call 775-321-4880 or visit [veterans.nv.gov/community/veterans-advocacy/](https://veterans.nv.gov/community/veterans-advocacy/)



# FAQS

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## **How will I know the status of my VA claim?**

The VA will notify you by mail as your claim goes through the process. Claims can take up to 4-6 months for a decision. If your claim has passed the six-month period, feel free to contact a Veteran Service Officer (VSO) to determine where your claim is in the VA process.

## **How can I get a copy of my DD214 (discharge document)?**

The NDVS office may make the request electronically for you upon proof of identity. Should you wish to attempt this yourself, veterans may request certified discharge documents from the National Personnel Records Center archives online to [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records) or by mail by completing a required Standard Form 180. Family members or others may request it by completing a required Standard Form 149. This can be a long process (months or longer).

## **I just received a VA letter and need to reply. What do I do?**

Contact your VSO by phone or email for guidance. Often, we can talk you through the letters and replies by telephone or email. Watch for deadline or reply dates so we can guide you through the responses.

## **What are my options if my claim is denied?**

First, you should call your VSO for an appointment to review the decision. Your VSO will help you understand why it was denied and what evidence or actions are necessary to support an appeal. *You have one year from the date of the decision to file a Notice of Disagreement to formally begin the appeal. Ask our VSOs about the current appeal process, since it is now in three parts.*

## **I want to apply for unemployability. Am I eligible?**

To be eligible for Individual Unemployability, your service-connected disability and/or disabilities must prevent you from obtaining or maintaining employment. You must have one disability at 60% or a combined evaluation of 70% with one of those rated at 40%. Visit with a VSO to apply for this benefit. Be prepared to provide information regarding your previous employers for the last five years you were employed.

# SUMMARY OF VA BENEFITS

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**Disability Compensation:** Tax free benefit awarded to veterans for a service-connected disability or disabilities that:

- Arose during service
- Was aggravated or worsened by service
- Is presumed to be related to service by VA

**Pension:** Tax free benefit awarded to wartime veterans:

- Must have limited or no income
- Must be 65 years or older and/or permanently and totally disabled
- Some applicants may qualify for an additional Aid and Attendance or Housebound benefit

**Education and Training:** VA pays educational benefits to eligible servicemembers and veterans (Four primary VA education benefit programs):

- Post 9/11 GI Bill (Chapter 33)
- Montgomery GI Bill- Active Duty (Chapter 30)
- Montgomery GI Bill- Selected Reserve (Chapter 1606)
- Reserve Educational Assistance Program (REAP)
- For more information visit [www.gibill.va.gov](http://www.gibill.va.gov)

**VetSuccess:** VA assists veterans with service-connected disabilities through Veterans Readiness and Employment Program:

- Prepare, obtain and maintain suitable employment
- Counseling
- Job-search assistance
- Other education and training services

**Life Insurance:** VA provides insurance benefits to servicemembers and veterans:

- Servicemembers' Group Life Insurance (SGLI)
- Servicemembers' Group Life Insurance Traumatic Injury Protection (TSGLI)
- Veterans' Group Life Insurance (VGLI): must convert from SGLI within one year and 120 days from discharge (those who apply after this deadline must submit evidence of good health)
- Service-Disabled Veterans' Insurance (S-DVI)
- Veterans' Mortgage Life Insurance (VMLI)

**Housing/Home Loans:** VA loans have favorable terms, including no down payment or mortgage insurance premiums:

- Guaranteed Loans: VA guarantees a portion of a loan made by a private lender
- Refinancing Loans: Whether you have a VA or non-VA mortgage, VA can help you refinance your loan
- Specially Adapted Housing Grants: Certain severely disabled veterans and military personnel can receive grants to adapt or acquire suitable housing
- Home is Possible- a program for heroes: Gives veterans and military personnel more buying power and more opportunities to experience home ownership ([www.homeispossiblenv.org/](http://www.homeispossiblenv.org/))

**Health Care:** VA provides several health care services:

- Hospital, outpatient medical, dental, pharmacy and prosthetic services
- Domiciliary, nursing home, and community-based residential care
- Treatment related to Military Sexual Trauma (MST)
- Readjustment counseling
- Homeless Veteran Programs
- Alcohol and drug dependency treatment
- Medical evaluation for disorders related to Gulf War service or environmental hazards
- Specialized health care for women veterans

**Burial:** VA offers burial and memorial services:

- Furnishing an inscribed headstone/marker, or a medallion in lieu of a headstone/marker to affix to one that is privately purchased
- Provide burial allowance to partially reimburse the burial and funeral costs of a veteran
- Provide a Presidential Memorial Certificate (PMC) for the next of kin and loved ones
- Provide an American flag to drape the casket of a veteran
- Veteran and his/her dependents can be buried in a VA national cemetery

**Dependents and Survivors:** VA offers benefits programs of servicemembers' and veterans' dependents and survivors:

- Dependency and Indemnity Compensation (DIC)- with this benefit you may also qualify for the Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) or the Survivors' and Dependents' Educational Assistance Program (Chapter 35)
- Survivors' Pension

# VA/ DOD NEVADA HEALTHCARE CENTERS

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## VA Medical Center- Las Vegas

6900 North Pecos Road

N. Las Vegas, NV 89086

Phone: 702-791-9000

### Hours of Operation-

Mon-Fri: 8am-4pm

(Emergency Services- 24hrs, 7 days/week)

## Mike O Callaghan Federal Medical Center

4700 N. Las Vegas Blvd

N. Las Vegas, NV 89191

Phone: 702-653-2260

### Hours of Operation-

Mon-Fri: 8am-4pm

(Emergency Services- 24 hrs, 7 days/week)

## VA Medical Center- Reno

975 Kirman Ave

Reno, NV 89502

Phone: 775-786-7200

### Hours of Operation-

Mon-Fri 8am-4pm

(Emergency Services- 24hr, 7 days/week)

## VA Medical Center- Salt Lake City

500 Foothill Drive

Salt Lake City, UT 84148

Phone: 801-582-1565

### Hours of Operations-

Mon-Fri 8am-4pm

(Emergency Services- 24hrs, 7 days/week)

\*Please note: some Nevada residents use this facility

## **How can I obtain health insurance?**

If you need health insurance contact Nevada Health Link. If you have questions regarding open enrollment, need technical assistance or would like to get connected to a licensed enrollment professional:

Call center: 1-800-547-2927

Monday – Friday 9:00 AM to 5:00 PM

Saturday – Sunday (through January 10th) 9:00 AM to 5:00 PM

TTY Line (for those who are deaf, hard of hearing, or speech disabled): 711

Multi-language options are available at the call center

Email: CustomerserviceNVHL@exchange.nv.gov

# VA NORTHERN/EASTERN OUTPATIENT CLINICS

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## Carson Valley VA Clinic

1330 Waterloo Lane, Suite 101

Gardnerville, NV 89410

Phone: 775-782-5265

Hours of Operation-

Mon-Fri 8am-4pm

## Elko VA Clinic

2719 Argent Ave., Suite #9

Elko, NV 89801

Phone: 775-738-0188

Hours of Operation-

Mon-Fri 8am-4:30pm

## Lahontan Valley VA Clinic

1020 New River Parkway, Suite 304

Fallon, NV 89406

Phone: 775-428-6161

Hours of Operation-

Mon-Fri 8am-4pm

## Winnemucca Rural Outreach Clinic

3298 Trader's Way

Winnemucca, NV 89445

Phone: 775-623-9575

Hours of Operation-

Mon-Fri 8am-4pm

## California VA Outpatient Clinics Supporting Nevada

### Diamond View VA Clinic

110 Bella Way

Susanville, CA 96130

Phone: 530-251-4550

Hours of Operation-

Mon-Fri 8am-4pm

### Sierra Foothills VA Clinic

11985 Heritage Oak Place

Auburn, CA 95603

Phone: 530-889-0872

Hours of Operation-

Mon-Fri 8am-4pm

# VA SOUTHERN NEVADA OUTPATIENT CLINICS

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## Laughlin Rural Outreach Clinic

3650 S. Point Circle, BLDG D, 2<sup>nd</sup> Floor, Ste. 200

Laughlin, NV 89029

Phone: 702-298-1100

Hours of Operation-

Mon-Fri 7:30am-4:30pm

## Northeast Primary Care Clinic

4461 E. Charleston Blvd.

Las Vegas, NV 89104

Phone: 702-791-9050

Hours of Operation-

Mon-Fri 8am-4pm

## Northwest Primary Care Clinic

3968 N. Rancho Dr.

Las Vegas, NV 89130

Phone: 702-791-9020

Hours of Operation-

Mon-Fri 8am-4pm

## Pahrump Outpatient Clinic

220 South Lola Lane

Pahrump, NV 89048

Phone: 775-727-7535

Hours of Operation-

Mon-Fri 8am-4pm

## Southeast Primary Care Clinic

1020 S. Boulder Hwy

Henderson, NV 89015

Phone: 702-791-9030

Hours of Operation-

Mon-Fri 7am-5:30pm

Sat 7:30am-5pm

## Southwest Primary Care Clinic

7235 South Buffalo Dr.

Las Vegas, NV 89113

Phone: 702-791-9040

Hours of Operation-

Mon-Fri 8am-4pm

# INTERNET RESOURCES

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Burial and Memorial Benefits	<a href="http://www.cem.va.gov/">www.cem.va.gov/</a>
Department of Defense	<a href="http://www.defenselink.mil/">www.defenselink.mil/</a>
Department of Employment, Training and Rehabilitation	<a href="http://www.detr.nv.gov">www.detr.nv.gov</a>
Education Benefits	<a href="http://www.gibill.va.gov/">www.gibill.va.gov/</a>
Federal Jobs	<a href="http://www.usajobs.opm.gov/">www.usajobs.opm.gov/</a>
Home Loan Guaranty	<a href="http://www.homeloans.va.gov/">www.homeloans.va.gov/</a>
Life Insurance	<a href="http://www.insurance.va.gov/">www.insurance.va.gov/</a>
Military Records	<a href="http://www.archives.gov/st-louis/military-personnel/">www.archives.gov/st-louis/military-personnel/</a>
My Healthy Vet	<a href="http://www.myhealth.va.gov">www.myhealth.va.gov</a>
NDVS Home Page	<a href="http://www.veterans.nv.gov">www.veterans.nv.gov</a>
Nevada Department of Motor Vehicles	<a href="http://www.dmvnv.com">www.dmvnv.com</a>
Nevada Job Connect	<a href="http://www.nevadajobconnect.com">www.nevadajobconnect.com</a>
Returning Veterans	<a href="http://www.seamlesstransiition.va.gov/">www.seamlesstransiition.va.gov/</a>
State of Nevada Career Opportunities	<a href="http://www.nvjobs.nv.gov">www.nvjobs.nv.gov</a>
Survivors	<a href="http://www.vba.va.gov/survivors/index.htm">www.vba.va.gov/survivors/index.htm</a>
VA Benefit Payment Rates	<a href="http://www.vba.va.gov/bln/21/Rates/">www.vba.va.gov/bln/21/Rates/</a>
VA Facilities	<a href="http://www.va.gov/directory/guide/home.asp">www.va.gov/directory/guide/home.asp</a>
VA Forms	<a href="http://www.va.gov/vaforms/">www.va.gov/vaforms/</a>
VA Home Page	<a href="http://www.va.gov">www.va.gov</a>
VA Health Care	<a href="http://www.va.gov/healthbenefits">www.va.gov/healthbenefits</a>
Veteran Employment and Training	<a href="http://www.dol.gov/vets">www.dol.gov/vets</a>
Veterans Preference	<a href="http://www.opm.gov/veterans/index.asp">www.opm.gov/veterans/index.asp</a>
Veterans Readiness and Employment	<a href="http://www.benefits.va.gov/vocrehab/index.asp">www.benefits.va.gov/vocrehab/index.asp</a>

# IMPORTANT PHONE NUMBERS

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VA Benefits and Regional Office	800-827-1000
VA Sierra Health Care System- Reno Medical Center	775-786-7200
VA Life Insurance	800-669-8477
CHAMPVA	800-733-8387
Education	888-442-4551
Home Loans	877-827-3702
VA Direct Deposit	877-838-2778
Debt Management	800-827-0648
Headstones and Markers	800-697-6947
Bereavement Counseling	202-461-6530
Homeless Veterans	877-222-8387
Women Veterans	202-461-1070
Special Health Issues	800-749-8387
Northern NV Nation's Finest	775-284-8387
Veterans Guest House	775-324-6958
<b>Veterans Crisis Line</b>	<b>800-273-8255 and Press 1</b>

## NEVADA DEPARTMENT OF VETERANS SERVICES

(Veteran Service Office Locations)

Reno: 775-321-4880	Carson City: 775-300-6796
Las Vegas: 702-224-6025	Pahrump: 775-751-6372
Fallon: 775-428-1177	Elko: 775-777-1000

# CAREGIVER SUPPORT

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As a caregiver, you play an important role in care for a Veteran at home or in the community. To learn about benefit information, please contact a Veterans Service Officer. \*(please see the previous page to contact a VSO in your area)

**VA PROGRAMS** The VA has two programs for caregivers: General Caregiver Support Services for eligible Veterans of all eras, and the Program of Comprehensive Assistance for Family Caregivers for eligible post 9/11 Veterans and Veterans who served prior to May 7<sup>th</sup>, 1975 (eligibility to be expanded soon to all Veterans as a result of the Mission Act 2018). For VA CAREGIVER SUPPORT call 885-260-3274.

**GENERAL CAREGIVER SUPPORT SERVICES PROGRAM** Provides information /referral to in-home or support services, support groups and other resources. It also provides education and training, peer support, mental health counseling and programs that focus on caregiver self-care.

**COMPREHENSIVE ASSISTANCE FOR FAMILY CAREGIVERS PROGRAM** Provides monthly stipend, travel payments, training, education, mental health services, respite care and more. Under the VA Mission Act, eligibility for the program is expanding under final regulation and changes will begin in October. To learn more about this announcement please visit:

[www.caregiver.va.gov/](http://www.caregiver.va.gov/)

## CAREGIVER RESOURCES

### Nevada Resources:

- Nevada Department of Health and Human Services of Aging and Disability Services Division (775) 687-4210; Senior Care Centers Listed by county:  
[www.ahhs.nv.gov/Resources/NevadaSeniorCenters/](http://www.ahhs.nv.gov/Resources/NevadaSeniorCenters/)

- Access to Health Care Network (877) 861-1893
- Carson City Senior Center (775) 833-0703
- Jewish Family Service Agency (702) 933-1191
- Lyon County Human Services (775) 577-5009
- Nevada Care Connection (877) 861-1893
- Nevada Lifespan Respite Care Coalition (NLRCC) (725) 999-2245
- Nevada Senior Services (844) 850-5113 (Counties: Clark, Esmeralda, Lincoln and Nye)

[www.nevadaseniorservices.org](http://www.nevadaseniorservices.org)

### Programs for Military Caregivers:

- Elizabeth Dole Foundation's Hidden Heroes (202) 249-7170
- Military and Veteran Caregiver Network, Red Cross  
([info.mvsn@redcross.org](mailto:info.mvsn@redcross.org))
- Military One Source (800) 342-9647
- Operation Family Caregiver (229) 928-1234

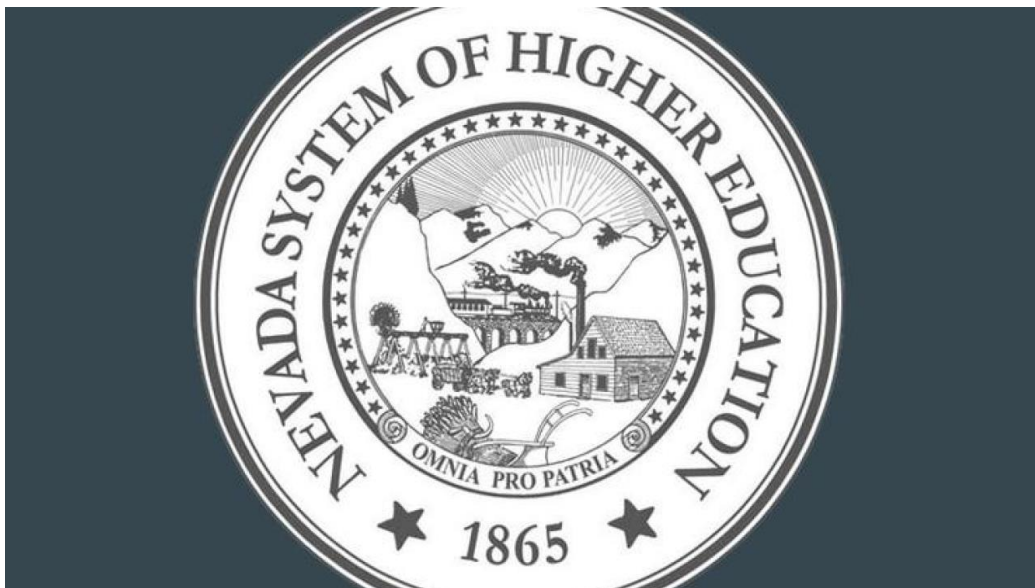
### Other Resources:

- AARP Family Caregiving (877) 333-5885; Spanish (888) 971-2013
- Caregiver Action Network (855) 227-3640
- Eldercare Locator (800) 677-1116
- Family Caregiver Alliance (800) 445-8106
- National Alliance for Caregiving (202) 918-1013
- National Association of Area Agencies on Aging (202) 872-0888
- National Family Caregiver Support Program, Administration for Community Living (ACL) (202) 401-4634
- Rosalyn Carter Institute for Caregiving (229) 928-1234

# NEVADA STUDENT VETERAN SERVICE CENTERS

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College of Southern Nevada	702-651-5060
Great Basin College- Elko	775-753-2310
Nevada State College	888-442-4551
Truckee Meadows Community College	775-829-9007
University of Nevada Las Vega	702-985-2290
University of Nevada Reno	775-682-5953
Western Nevada College	775-445-3301



# EMPLOYMENT

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## **Nevada JobConnect Career Center (Veteran Services):**

Carson City	775-684-0400
Elko	775-753-1990
Ely	775-289-1616
Fallon	775-423-5115
Henderson	702-486-0300
Las Vegas	702-486-0100
North Las Vegas	702-486-0200
Reno	775-284-9600
Sparks	775-284-9530
Winnemucca	775-623-6520

\*For a detailed list of employment services offered through this program, please visit:  
[www.nevadajobconnect.com](http://www.nevadajobconnect.com)

## **Work for Warriors Program:**

### **Northern Nevada**

Plumb Lane Armory  
685 E. Plumb Lane  
Reno, NV 89502  
775-384-5848 (main)  
775-443-2587 (mobile)  
Hours of Operation-  
Mon-Fri 8am-4:30pm

### **Southern Nevada**

Henderson Armory  
151 Horizon Ridge Pkwy  
Henderson, NV 89002  
702-632-0570 (main)  
775-443-2607 (mobile)  
Hours of Operation-  
Mon-Fri 8am-4:30pm

\*For more information and the employment services offered please visit  
[www.workforwarriorsnv.gov](http://www.workforwarriorsnv.gov)

# RETIREMENT: RESERVE AND GUARD

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Your respective Military Branch will send you a DD Form 2656 approximately six months before the age of 60. This form must be filled out and submitted four months prior to turning the age of 60 (or earlier if approved for the Reduced Age retirement: based on Active Duty time served).

Submit the form and any other required documentation to the following:

## **Army Human Resources Command**

[www.hrc.army.mil/content/Gray%20Area%20Retirements%20\(GAR\)%20Branch](http://www.hrc.army.mil/content/Gray%20Area%20Retirements%20(GAR)%20Branch)

**Air Force Personnel Center** [www.arpc.afrc.af.mil/retirement/](http://www.arpc.afrc.af.mil/retirement/)

## **Marine Corps**

[www.marforpac.marines.mil/Portals/21/Documents/G1/RLO%20ADMIN%20FORMS/RETIRED%20RESERVE%20FAQs.pdf](http://www.marforpac.marines.mil/Portals/21/Documents/G1/RLO%20ADMIN%20FORMS/RETIRED%20RESERVE%20FAQs.pdf)

**Navy** [www.public.navy.mil/bupers-npc/career/reservepersonnelmgmt/ReserveRetirements/Pages/default.aspx](http://www.public.navy.mil/bupers-npc/career/reservepersonnelmgmt/ReserveRetirements/Pages/default.aspx)

**Coast Guard** [www.dcms.uscg.mil/ppc/ras/RetirementProcessing/](http://www.dcms.uscg.mil/ppc/ras/RetirementProcessing/)



# STATE BENEFITS

## State Benefits Brochure



### STATE BENEFITS FOR VETERANS

Nevada Department of Veterans Services



[www.veterans.nv.gov](http://www.veterans.nv.gov)

Nevada Department of Veterans Services  
2000 Nevada State Capitol  
Reno, NV 89607

Mail to:

CONNECTING TO THE VETERANS COMMUNITY  
SIGN UP FOR NVVETNET

Discover the benefits.  
Find real-time information on health, education, housing  
and employment to help you with your needs and goals.  
Join the community. Connect with other veterans and  
service members. Share your experiences. Offer your  
expertise. Gain recognition for your service. Find your  
particular situation and related benefits.  
Connect with your community.  
Join the community. Connect with other veterans and  
service members. Share your experiences. Offer your  
expertise. Gain recognition for your service. Find your  
particular situation and related benefits.  
Support & Help Others.  
Share your experiences. Offer your expertise. Gain recognition for your service. Find your particular situation and related benefits.

Find NVVetNet at [www.veterans.nv.gov](http://www.veterans.nv.gov)

### *Veterans Outreach Program*

The State of Nevada provides the benefits outlined in this brochure to eligible veterans, current service members stationed in Nevada, and their families.

Questions concerning the information provided can be answered by contacting the Nevada Department of Veterans Services (NDVS):

**Reno: (775) 321-4880**  
**Las Vegas: (702) 224-6025**  
**Elko: (775) 777-1000**

**Rural Outreach Veterans Enrichment and Resources (ROVER):** Call the numbers above for the outreach closest to you.

### *Assistance With Claims*

NDVS Veterans Service Officers (VSOs) are available to assist any veteran, family member of a veteran, or Nevada resident on active duty. NDVS offers free assistance with filing claims for service-connected disabilities, non-service-connected pension, and other benefits afforded by the Department of Veterans Affairs (DVA). Assistance includes aid in the filing of claims, support during the appeals process, representation at local hearings, and guidance with requests for discharge upgrades.

Please call one of the numbers listed above to contact a VSO in your region for a claims appointment.

### *State Veteran Cemeteries*

Eligible veterans and members of their immediate family may be buried at the two veterans cemeteries operated by the State of Nevada. While there is no charge for a veteran's gravesite, a \$450 fee (subject to change) is charged for the burial of a spouse or recognized dependent. For further information, please contact:

**Northern Nevada Veterans Memorial Cemetery**  
PO Box 1919  
Fernley, NV 89408  
(775) 575-4441

**Southern Nevada Veterans Memorial Cemetery**  
1900 Veterans Memorial Dr.  
Boulder City, NV 89005  
(702) 486-5920

### *Women Veterans*

The Nevada Women Veterans Program serves women veterans, current service members stationed in Nevada, as well as their families. The Women Veterans Coordinator synchronizes events and

opportunities from across the state to assist women veterans in understanding the benefits they are eligible for, as well as to honor the legacy of all women who served in the armed forces. For more information concerning this program, please refer to the "Services" tab on the NDVS website or contact the Women Veterans Program Coordinator at (775) 321-4774.

### *Free Legal Services*

**Nevada Attorney General's Office of Military Legal Assistance (OMLA)**

The Nevada Attorney General's Office of Military Legal Assistance (OMLA) was created to aid Nevada's military community by providing free legal representation on a variety of civil issues. For military families who are currently active duty, reserve or National Guard the OMLA will provide a lawyer to represent your family free of charge after being approved for acceptance by your servicing JAG office. For Nevada veterans please contact NDVS for information concerning eligibility requirements and types of cases considered. Currently the OMLA only provides free legal advice, free Wills and Durable Powers of Attorney to veterans after being approved for acceptance by NDVS.

### *Nevada State Veterans Home*

The Nevada State Veterans Home (located in Boulder City, NV), owned and operated by the state, provides skilled nursing care for eligible veterans, their spouses, and Gold Star parents. A second facility is in the planning stages of construction in Northern Nevada. For further information, please contact:

**Nevada State Veterans Home**  
100 Veterans Memorial Dr.  
Boulder City, NV 89005  
(702) 332-6784

### *Documents*

Veterans and their dependents filing claims for VA benefits will receive assistance in obtaining a one-time free copy of birth and death certificates. For more information, please contact:

**Office of Vital Records**  
4150 Technology Way, Suite 104  
Carson City, NV  
(775) 684-4242

A free copy of marriage certificates and divorce decrees (if actions occurred in the state of Nevada) are available from offices at the county level.

### ***Recording Fees***

DD-214 and separation (discharge) documents may be registered as a public record, free of charge, for eligible veterans. This occurs at the county level. Veterans are encouraged to contact the Office of the County Recorder in the county they reside for more information.

### ***Department of Employment, Training and Rehabilitation (DETR)***

The Veterans Employment Service provides assistance to veterans or eligible spouses and is designed to increase opportunities to secure gainful employment. Support services include:

- Disabled Veterans Outreach Program (DVOP): Representatives work with veterans and eligible spouses having a significant barrier to employment.
- Work Opportunity Tax Credit
- Priority of Service
- Job Search Workshops
- Assessment & Guidance Services: helping veterans translate military skills into civilian employment.
- Labor Market Information

For information about DETR's Veterans Employment and Training Services, go to: [nvdeetr.org](http://nvdeetr.org)

### ***Nevada Division of Human Resources***

Preference for civil service positions within the State of Nevada is established for honorably discharged veterans. Likewise, honorably discharged veterans with service-connected disabilities receive further consideration. For more information, please contact:

**Department of Administration-Human Resource Management**  
**Carson City**  
**(775) 684-0150**

### ***Nevada Department of Motor Vehicles***

#### **Disabled Parking Privileges**

The DMV provides disabled veterans with a 100% service-connected rating with an exemption from state and local parking fees, as well as use of handicapped parking spaces. Eligible veterans will receive two sets of plates or placards signifying they are disabled. Applications for this benefit are available through local DMV offices.

#### **Veteran Designation on Drivers License**

Honorably discharged veterans may have a Veteran designation placed on their driver license. Presentation of a DD-214 or separation (discharge) documents is required. The fee for obtaining the designation is \$9.25 for a noncommercial

license or ID card and \$13.25 for a commercial license. There is no additional fee for renewing a license or completing another license transaction.

#### **Veterans Specialty License Plates**

The Nevada Department of Motor Vehicles (DMV) offers several distinctive license plates for veterans. Applications for veteran specialty plates may be obtained at local DMV offices. Revenue from the sale of these license plates goes to the NDVS Gift Fund and subsidizes veterans outreach programs throughout the state of Nevada.

### ***Veterans Tax Exemptions***

#### **Annual Tax Exemption**

An annual tax exemption is available to any veteran honorably discharged with wartime service. Such action occurs at the county level. To obtain this benefit, the veteran must take a copy of their DD-214 or separation (discharge) documents to the County Assessor for processing. Upon certification of eligibility, this exemption may be renewed annually through the County Assessor's Office. See your local assessor for information on tax exemptions.

#### **Disabled Veterans' Tax Exemption**

The State of Nevada offers tax exemptions for any disabled veteran with a service-connected disability of 60% or higher. The amount of the exemption available varies depending on the percentage assessed. To qualify, veterans must have an honorable discharge and be a resident of the state of Nevada. The widow or widower of a disabled veteran may also be entitled to this exemption.

#### **Application of Tax Exemption**

A veteran can only qualify for one of the previously mentioned exemptions. The exemption may be applied to a veteran's government services taxes (automobile registration), private property taxes, or apportioned to both. Likewise, recipients may declare a portion or all of this exemption to the Nevada State Veterans Home Account. Such a financial contribution assists in caring for Nevada's Heroes who reside at the state-run facility in Boulder City, NV.

### ***Hunting & Fishing Licenses***

The Nevada Department of Wildlife issues free hunting and fishing licenses to any honorably discharged veterans with a service-connected disability of 50% or higher and is a resident of the state for six months or more. Nevada residents who are on active duty and stationed outside the state may qualify for these licenses at a reduced rate. For more information, please contact:

**Reno (775) 688-1506**  
**Elko (775) 777-2300**  
**Las Vegas (702) 486-5127**

# LIST OF COUNTY ACCESSOR'S OFFICES

\*Eligible Veterans may qualify for certain tax exemptions. Please contact your local county assessor's office for more information.



## LIST OF COUNTY ASSESSOR'S OFFICES

### Carson City

City Hall/201 N. Carson Street  
suite 6  
Carson City, NV 89701  
Phone: 775-887-2130  
Fax: 775-887-2139

### Eureka County

P.O. Box 88  
20 South Main Street  
Eureka, NV 89316  
Phone: 775-237-5270  
Fax: 775-237-6124

### Nye County

101 Radar Road  
P.O. Box 271  
Tonopah, NV 89049  
Phone: 775-482-8174  
Fax: 775-382-8178

### Churchill County

155 N. Taylor Street, Suite 200  
Fallon, NV 89406  
Phone: 775-423-6584  
Fax: 775-423-2429

### Humboldt County

50 West 5th Street  
Winnemucca, NV 89445  
Phone: 775-623-6310  
Fax: 775-623-6311

### Pershing County

398 Main Street  
P.O. Box 89  
Lovelock, NV 89419  
Phone: 775-273-2369  
Fax: 775-273-5037

### Clark County- main office

500 South Grand Central Parkway  
2nd Floor  
Las Vegas, NV 89155  
Phone: 702-455-3882  
Fax: 702-455-0018

### Lander County

315 South Humboldt Street  
Battle Mountain, NV 89820  
Phone: 775-635-2610  
Fax: 775-635-5520

### Storey County

26 B. Street  
Virginia City, NV 89440  
Phone: 775-847-0961  
Fax: 775-847-0904

### Douglas County

1616 Eight Street  
P.O. Box 218  
Minden, NV 89423  
Phone: 775-782-9830  
Fax: 775-782-9884

### Lincoln County

181 North Main Street  
Suite 201  
P.O. Box 420  
Pioche, NV 89043  
Phone: 775-962-5892  
Fax: 775-962-5890

### Washoe County

1001 E. 9th Street  
Reno, NV 89512  
Phone: 775-328-2200  
Fax: 775-328-3641

### Elko County

550 Court Street  
Elko, NV 89801  
Phone: 775-738-5217  
Fax: 775-778-6795

### Lyon County

27 South Main Street  
Yerington, NV 89447  
Phone: 775-463-6520  
Fax: 775-463-5305

### White Pine County

297 11th Street  
Suite 3  
Ely, NV 89301  
Phone: 775-293-6542  
Fax: 775-289-8842

### Esmeralda County

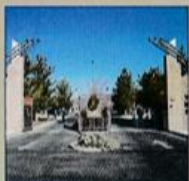
County Court House  
P.O. Box 471  
Goldfield, NV 89013  
Phone: 775-485-6380  
Fax: 775-485-4350

### Mineral County

105 South A street, suite 3  
Hawthorne, NV 89415  
Phone: 775-945-3684  
Fax: 775-945-0717

# NEVADA VETERANS MEMORIAL CEMETERIES

## NNVMC & SNVMC Brochure



### Northern Nevada Veterans Memorial Cemetery

14 Veterans Way  
P.O. Box 1919  
Fernley, Nevada 89408  
(775) 575-4441

Office Hours  
Monday - Friday  
8:00 a.m. to 5:00 p.m.

Cemetery Hours:  
Open Daily, 24 Hours



### Southern Nevada Veterans Memorial Cemetery

1900 Veterans Memorial Drive  
Boulder City, Nevada 89005  
(702) 486-5920

Office Hours  
Monday - Friday  
8:00 a.m. to 5:00 p.m.

Cemetery Hours:  
Open Daily, 24 Hours



## *Nevada State Veterans Cemeteries*

In 1978, Congress established the State Cemetery program to complement the Department of Veterans Affairs National Cemetery Administration (NCA) system. Under this program, the federal government provides financial assistance to states that desire to construct and operate a State Veterans Cemetery. In 1987, the Nevada State Legislature approved funding for two such cemeteries, one located in Northern Nevada and one in Southern Nevada. Both Nevada Cemeteries opened in 1990 under the administration of the Nevada Commission for Veterans Affairs. Both are funded by the State of Nevada.

## *Northern Nevada Veterans Memorial Cemetery*

The Northern Nevada Veterans Memorial Cemetery is located in the quiet, peaceful town of Fernley, Nevada, which is 40 minutes from downtown Reno. The cemetery is located on the 40 acres owned and maintained by the State of Nevada. Since its opening, over 6,000 veterans and family members of veterans have been placed to rest at the cemetery.



## *Southern Nevada Veterans Memorial Cemetery*

The Southern Nevada Veterans Memorial Cemetery is located in the beautiful city of Boulder City, Nevada, which is only 30 minutes from downtown Las Vegas. Near the historic Boulder Dam, the cemetery is located on 79 acres owned and maintained by the State of Nevada.



## *Eligibility*

Eligibility for burial is similar to the criteria used by the Department of Veterans Affairs National Cemetery Administration. However, the cemetery is responsible for verifying eligibility and should be contacted directly for specifics by calling (702) 486-5920, or calling Northern NV at (775) 575-4441



## *Reserve Components*

Any member of a reserve component who has attained 20 years of service for retirement is eligible for burial at the cemetery. Any member of a reserve component, to include the Reserve Officer Training Corps, who dies under honorable conditions, while serving on active duty or training, is also eligible for burial at the cemetery.



## *Dependents*

Dependents of a veteran may be eligible for burial at the cemetery. Burials for veterans and their dependents are a stacked burial, in the same plot. Cremated burials are side-by-side, sharing the same plot. For information concerning dependent eligibility, contact the cemetery.

## *Costs*

Veterans are buried at the Northern Nevada Veterans Memorial Cemetery at no charge. This includes the cemetery plot, opening and closing, concrete vault, headstone and perpetual care. A \$450 fee (subject to change) is charged for the burial of a spouse or eligible dependent. Mortuary fees are not included.

# NEVADA STATE VETERANS HOMES

NDVS



## Northern Nevada State Veterans Home

36 Battle Born Way

Sparks, NV 89431

775-827-2955

## Southern Nevada State Veterans Home

100 Veterans Memorial Pkwy

Boulder City, NV

702-332-6784

## Services Offered

- Short- Term Rehabilitation
- Diabetes Management
- Orthopedic Care
- Long-Term Care
- Memory Care
- Wound Care
- Physical Therapy
- Medication Management
- Post-Stroke Rehabilitation
- Occupational Therapy
- Restorative Therapy
- Hospice Care
- Speech Therapy
- External Nutrition
- IV Services
- Pain Management



*Northern Nevada State Veterans Home*



*Southern Nevada State Veterans Home*



## NOTES

*"Serving Nevada's Heroes"*

<https://veterans.nv.gov/>

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