



COMMUNITY COLLABORATION AND COMMITMENT



2024 ANNUAL REPORT

CONTACT INFORMATION

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(Located in Reno's VA Hospital)

FALLON

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485 W. B Street, Suite 103, Fallon, NV 89406
(Located in the Churchill County Offices Building)

ELKO

Phone: (775) 777-1000
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1500 College Parkway, Elko, NV 89801
(Located in McMullen Hall, Room 114)

PAHRUMP

Phone: (775) 751-6371
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250 Highway 160, Suite 6, Pahrump, NV 89060
(Located inside Nye County Offices)

MESQUITE

Phone: (702) 346-2735
840 East Hafen, Lane Mesquite, NV 89027
(Located inside Mesquite Vet Center)

WINNEMUCCA

Phone: (775) 399-2300
Fax: (775) 321-4884
475 West Haskell, Suite 38, Winnemucca, NV 89445

To connect with a VSO online, visit Ask a VSO at:
<https://veterans.nv.gov/ask-a-vso>

Visit our website at veterans.nv.gov



NORTHERN NEVADA STATE VETERANS HOME

36 Battle Born Way
Sparks, NV 89431
Phone:
(775) 827-2955 (Main) (775) 418-5063 (Direct to VSO)

VSO at this location.



SOUTHERN NEVADA STATE VETERANS HOME

100 Veterans Memorial Drive
Boulder City, NV 89005
Phone:
(702) 332-6787 (Main) (702) 688-5516 (Direct to VSO)

VSO at this location.



NORTHERN NEVADA VETERANS MEMORIAL CEMETERY (NNVMC)

14 Veterans Way
Fernley, NV 89408
Phone: (775) 575-4441
Office Hours: Monday-Friday, 8AM - 4:30PM

No VSO at this location.



SOUTHERN NEVADA VETERANS MEMORIAL CEMETERY (SNVMC)

1900 Veterans Memorial Drive
Boulder City, NV 89005
Phone: (702) 486-5920
Office Hours: Monday-Friday, 7AM - 3PM

No VSO at this location.

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Sailor salutes during Memorial Day Ceremony at SNVMC



Proud WWII Woman Veteran at Reno Sparks Indian Colony shares smiles during healthcare event



NDVS Director Devine and Public Works Team Review Overview of the Nevada State Veterans Memorial

COVER PHOTOS: 1. NDVS Outreach Team. 2. NDVS Director Colonel Mary Devine speaking before members of the Northern Nevada Veterans Alliance. 3. NDVS Director Devine and Public Works Team Review overview of the Nevada State Veterans Memorial. 4. NDVS Deputy Director Mark McBride and NDVS Team supports Fisher House 8th Birthday Celebration. 5. NDVS Director Devine at Henderson Veterans Small Business Town Hall. 6. NDVS Director Devine with VA Deputy Secretary Tanya Bradsher and S. NV VA Vet Center Team. 7. Fallon NAS Suicide Prevention Event. 8. Korean War Veterans recognized at SNSVH in Boulder City

2024 Community, Collaboration, and Commitment

▶ A Year of Community, Collaboration, and Commitment Highlights and Examples

NDVS spent the year fortifying and solidifying its very foundation, which consists of its partnerships and collaborations.

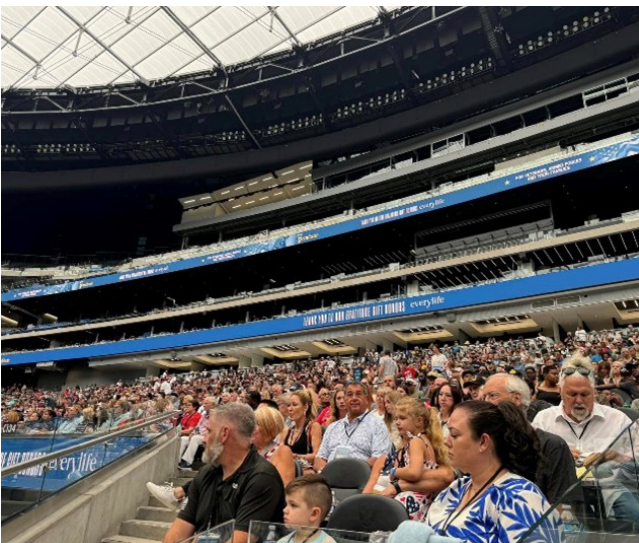
In 2024, the department was laser-focused on seeking out and creating as well as strengthening and solidifying these partnerships with Nevada's veterans service organizations, nonprofits, charities, businesses, private individuals and so many others to ensure veterans across the Silver State have access to the benefits and services they have earned through military service.



At the Southern Nevada State Veterans Home, Amazon volunteers assist with residents and with the beautification of the Home. In northern Nevada, the Northern Nevada State Veterans Home also collaborates with Amazon. In April, Amazon teamed up with the University of Nevada, Reno's Master Gardeners program to showcase the Home's outdoor gardening activities.



NDVS Southern Nevada State Veterans Home team participates in the Southern NV Community Event in North Las Vegas. (L-R) Valerie Nunez, SNSVH Admissions AA; Parris Hedgepeth, SNSVH Infection Control Nurse; Jeni Fuller, SNSVH Administrator; Ethel Tiu – Southern Nevada VA Liaison



NDVS participated in the first Day of Gratitude at Allegiant Stadium in Las Vegas. An estimated 15,000 veterans, military members, and families attended the day filled with honor, joy and community set aside to show gratitude to those who have served our country.



Year in and year out, the Vietnam Veterans of America #989 and the Reno, Carson City-area Home Depot volunteers support the Northern Nevada State Veterans Home in so many ways including making sure holidays are fun and festive!

2024 Community, Collaboration, and Commitment

▶ A Year of Community, Collaboration, and Commitment Highlights and Examples

There are too many NDVS partnerships to list here, but these partnerships highlight the importance of strong alliances to ensure our veterans, military members, and their families receive the benefits and services they have earned and deserve!



Nevada State Veterans Memorial Relocation Ceremony in September 2024 at the Grant Sawyer Building in Las Vegas



Approximately 150 people attended the Nevada Women Veterans Conference in March at the Aliante Resort & Casino in Las Vegas. VA Deputy Director Tanya Bradsher served as a keynote speaker encouraging attendees to make sure they enroll to receive VA care following the expansion of veteran healthcare through the federal PACT Act.



During Suicide Awareness Month, NDVS participated in the Shades of Strength NAS Fallon 5K Color Run in September to raise awareness about suicide prevention.



Twenty Korean War veterans at the Southern Nevada State Veterans Home were honored in a special ceremony at the Home in November. Four residents received the Ambassador for Peace Medal, and 16 residents received the Guardians of Freedom Coin provided by the South Korean Consulate General.



Greetings Veteran Supporters and Advocates!

Three words summarize the focus of NDVS over the past year and explain the theme of the 2024 Annual Report: community, collaboration and commitment! This year has been an incredible one for the department. The NDVS team reached new milestones and saw so many accomplishments, all aimed at better serving and supporting Nevada's veterans, military members and their families. Some of the highlights for 2024 include:

- Involvement in Nevada's Opioid Settlement - NDVS was chosen to help draft and implement a plan to support those struggling with opioid addiction through the Fund for a Resilient Nevada, Opioid Settlement. In 2024, NDVS selected a vendor to conduct a needs assessment as soon as the settlement funds are available to the department which is anticipated in the summer of 2025.
- Milestone Reached in Veterans in Care (VIC) program - We are proud to report in 2024, more than 500 veterans and surviving spouses living in assisted living facilities across Nevada were recognized and honored through this program. Additionally, the VIC program also connects these heroes to the benefits, resources and programs they have earned through U.S. military service.
- Southern Nevada State Veterans Home (SNSVH) Retains Highest CMS Five-Star Quality Rating - The SNSVH retained the highest rating possible from the Centers for Medicare and Medicaid. Only 10 percent of skilled nursing and rehabilitative care facilities achieve this designation which demonstrates excellence and quality care. Congratulations to the team! The veterans we serve at our two State Veterans Homes deserve no less than our very best!
- Successful Relocation Ceremony for the Nevada State Veterans Memorial - NDVS oversaw the ceremony to celebrate the relocation of the Nevada State Veterans Memorial in Las Vegas. The memorial will be moved to a new location. It is currently located in front of the Grant Sawyer Building. Current plans call for it to be moved to the Thunderbird Family Sports Complex in Las Vegas.
- NDVS Plays Role and Supports 2024 Day of Gratitude Event - This new event at Allegiant Stadium in Las Vegas on June 8, 2024, was among the largest of its kind treating as many as 15,000 veterans, military members, and their families to world-class entertainment, millions of dollars in gifts, and a huge array of activities to show thanks and appreciation to the men and women for their service in the U.S. military. We look forward to continued collaboration with all those involved in this amazing event!
- NDVS Receives Sixth National Award for Veterans Care Pocket Card - In February 2024, NDVS received the Abraham Lincoln Pillars of Excellence Award from the U.S. Department of Veterans Affairs and the National Association of State Directors of Veterans Affairs for our Veterans Care Pocket Card. The card conveniently provides health care professionals with information, resources and education surrounding the unique health care needs of veterans. Topics on the card range from suicide prevention to toxic exposure risks and more.

In closing, I would like to thank Governor Lombardo and say how grateful I am for putting his faith in me by appointing me in March of 2024 to serve as NDVS Director. I'm humbled and could not be more honored to serve at the helm of this amazing organization. I'm honored to showcase the tremendous work of the NDVS team. Thank you for your service and your support!

Respectfully,

A handwritten signature in black ink that reads "Mary Devine". The signature is written in a cursive, flowing style.

Colonel Mary Devine
NDVS Director

MESSAGE FROM THE

Veterans Services Commission Chairman

MIKE MUSGROVE

CHAIRMAN, VETERANS SERVICES COMMISSION



To my fellow Veterans, Advocates and Supporters,

This year marked my 17th year of service on the Nevada Veterans Service Commission (VSC) after joining this prestigious body in January of 2007. Since then, I have been so blessed and honored to play a role in support of Nevada's veterans, military members and their families.

The VSC works alongside the professionals within the Nevada Department of Veterans Services (NDVS). The VSC makes recommendations to NDVS, as well as elected and appointed officials in our great State regarding the services, programs, and initiatives that support Nevada's veteran community. Over the years, this teamwork has proven to be a very successful formula. Together, we have been able to identify and address the challenges facing the men and women who have honorably served and have chosen to call Nevada their "home."

There are so many accomplishments to list this year and there isn't enough room to list everything here. But a few things that stand out in my mind includes the tremendous teamwork behind the Five-Star Quality Rating retained by the Southern Nevada State Veterans Home. Receiving the highest, most prestigious Five-Star rating by the Centers for Medicare and Medicaid is no easy feat. Only a sliver, 10 percent, of skilled nursing and rehabilitative care facilities receive this distinguished designation. The team deserves to be congratulated.

The team has also been focused on strengthening and building partnerships to work collaboratively to ensure the needs of Nevada's veteran community are met. This includes placing more emphasis on veterans either at risk or experiencing homelessness. The department has also enhanced its outreach to Nevada's Native American community and continues to have success in reaching healthcare providers to make them aware of the unique healthcare needs of those who have served in the U.S. military.

The team has also supported much needed services in rural Nevada in the form of Veterans Service Officers and working with the VA to provide health and mental health services in rural counties.

I encourage you to take the time to review this Annual Report. I'm proud of the department and the work of the VSC. It is an honor of a lifetime to be able to serve as part of a team that remains focused on improving the lives of Nevada's veterans and their families.

Respectfully,

A handwritten signature in black ink that reads "Mike Musgrove". The signature is written in a cursive, flowing style.

Mike Musgrove
Chairman, Nevada Veterans Services Commission

Who We Are



★ Vision

Ensuring all Nevada veterans, service members, and their families understand and connect to benefits and services they have earned.

★ Who We Serve

Veterans, Active Duty, Guard, Reserve members who live or work in Nevada, along with their families, caregivers, and survivors.

Our Motto

Serving Nevada's Heroes

NDVS Outreach Team with LVMPD in support of the Giving Project

★ Mission

To serve Nevada veterans by honoring their remarkable legacy and by connecting them to earned benefits and services. Through our seven major efforts we:

- Professionally assist veterans and their families obtain Federal and State veterans' benefits.

- Provide quality skilled nursing care at our State Veterans Homes.

- Provide dignified burial support at our State Veterans Memorial Cemeteries.

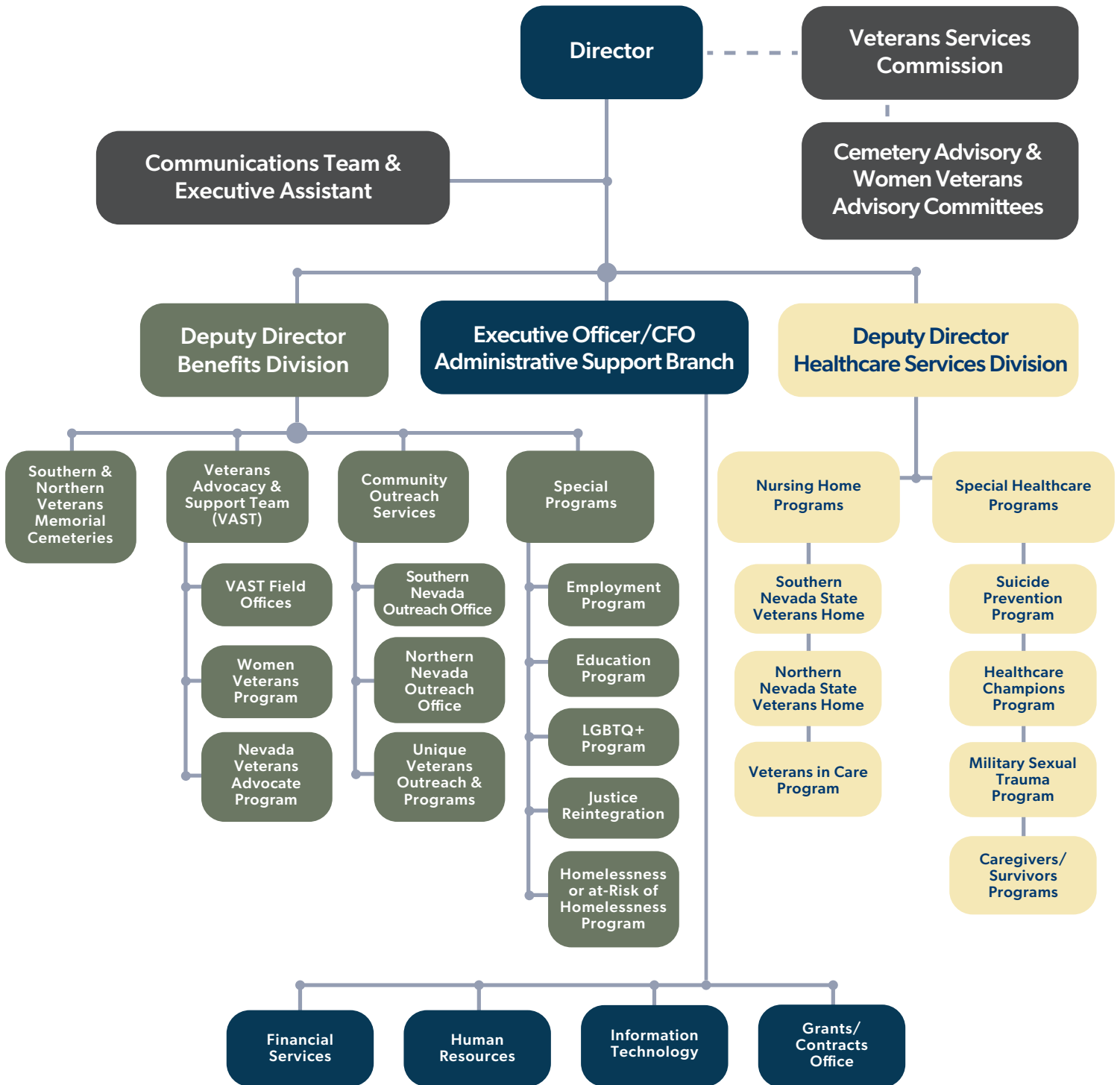
- Effectively manage programs to address the needs of at-risk veterans.

- Successfully integrate returning service members and veterans into Nevada communities.

- Honor the service and sacrifice of all Nevada's veterans and their families through ceremonies and informational campaigns.

- Assist and coordinate the efforts and activities of service organizations and individuals for the benefit of Nevada veterans, service members, and their families.

Organizational Chart



The Heroes We Serve

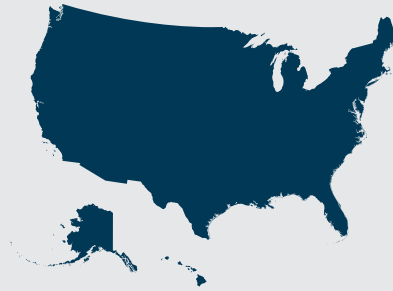
Number of Veterans ^{1,4}



NEVADA:

207,660

PERCENTAGE OF TOTAL POPULATION **6.5%**



NATION:

17.9 million

PERCENTAGE OF TOTAL POPULATION **5.3%**

Veterans and Military ^{*} Statewide

Army: 156	Army National Guard: 3,293
Navy: 1031	Air National Guard: 1,111
Marine Corps: 23	Army Reserve: 1,228
Air Force: 10,385	Navy Reserve: 662
Space Force: 30	USMC Reserve: 170
Coast Guard: 6	Air Force Reserve: 1,236
	Coast Guard Reserve: 1
Active Total:	Total NG/Reserve:
11,631	7,701

Nevada Veterans Receiving Benefits by Period of Service ⁵

Gulf War and GWOT: 43,445	Korean Conflict: 479
Peacetime Era: 10,590	Vietnam Era: 15,836
World War II: 74	Total: 70,242

Women Veterans ¹

NEVADA	NATION
24,023	2,100,000
PERCENTAGE OF VETERANS	
1.5%	1.4%

65 and Over ²

NEVADA	NATION
97,768	817,425
PERCENTAGE OF VETERANS	
18%	3.8%

1: <https://data.census.gov/table/ACSST1Y2023.S010>
(2024 Projections)

2: https://www.data.va.gov/dataset/VetPop2023-State-Data-6L/f43c-vb9n/about_data
(2024 Projections)

3: https://www.data.va.gov/dataset/VetPop2023-National-Data-1L/wubk-nag4/about_data
(2024 Projections)

4: <https://dwp.dmdc.osd.mil/dwp/app/dod-data-reports/workforce-reports>
(2024 Projections)

5: https://www.data.va.gov/dataset/Veterans-Receiving-Compensation-Service-Benefits-O/y326-jukp/about_data
(2023 Dataset Adjusted)

2024 Key Partnerships and Accomplishments



NDVS Receives Sixth National Award for Veteran Care Pocket Card

In February 2024, NDVS was awarded the national Abraham Lincoln Pillar of Excellence Award by the U.S. Department of Veterans Affairs and the National Association of State Directors of Veterans Affairs for our Veteran Care Pocket Card. The card serves as a tool for health care providers. It conveniently places information and education about Nevada resources, programs and more surrounding the unique health care needs of veterans. Topics on the card range from suicide prevention to military sexual trauma, as well as toxic exposure risks and more.

What is the Abraham Lincoln Pillar of Excellence Award?

This award is given by the U.S. Department of Veterans Affairs in partnership with the National Association of State Directors of Veterans Affairs. The award recognizes excellence and innovation of state programs that support veterans.

▶ Through the Years

Previous NDVS Programs that Received the Abraham Lincoln Pillar of Excellence Award

WON IN
2022

Patriot Employer Program - Provides support and education to Nevada businesses that want to hire veterans.

WON IN
2019

Operation Mission Ready - Aims to reduce the stigma around mental health treatment. Held in partnership with the Nevada National Guard, this program seeks to prevent suicide and other mental health problems through mentorship and connection to resources, programs.

WON IN
2019

Ask a VSO - Provides online support that allows veterans to submit inquiries to the Veterans Advocacy and Support Team for answers within 24 to 48 hours.

WON IN
2019

United Veterans Legislative Council Legislative Program - Supports education of veterans and veteran supporters to encourage nonpartisan legislative engagement.

WON IN
2018

Nevada Veterans Advocate Program - Provides online and in-person education to help veterans and their families connect to earned benefits, resources, and programs.

2024 Key Partnerships and Accomplishments

VAST Team Sets New Monetary Award Record

The Veterans Advocacy and Support Team (VAST) assisted Nevada veterans with submitting 29,820 VA disability claims resulting in \$299,324,258 VA monetary awards to Nevada in SFY24.

SNSVH Retains Highest CMS Five-Star Quality Rating

This is the highest rating possible provided by the Centers for Medicare and Medicaid. This rating is considered relatively rare with only the top 10% of skilled nursing and rehabilitative care facilities in each state receive this rating. It signifies a level of quality care significantly above average. Only the best performing facilities attain a Five-Star rating!

500+ Veterans and Spouses Honored in Veterans (VIC) in Care Ceremonies

VIC reached a milestone in 2024, by honoring more than 500 veterans and/or spouses of veterans living in assisted living facilities across Nevada. The NDVS program was launched in the spring of 2016. The VIC program ensures these heroes are recognized and honored for their service as well as connected to the benefits, resources and programs they have earned through their military service.

LGBTQ Veteran Resource Workshop

NDVS hosted two virtual workshops to connect with members of Nevada's LGBTQ community on January 22, 2024, and April 15, 2024.

VFW Mid-Winter Conference

NDVS leadership supported the VFW Mid-Winter Conference held at the Aliante Casino, January 26 – 27, 2024.

Wongu University Winter Health & Wellness Expo in Las Vegas

The NDVS Outreach Team participated in and supported this event on February 3, 2024, Las Vegas.

National Black HIV/AIDS Awareness Day Dinner

The NDVS Outreach Team participated in and supported this event held at The Center in Las Vegas, February 7, 2024.

VA Spring Employment Fair

The NDVS Outreach Team participated in and supported this event on February 15, 2024, in Las Vegas.

Military Sexual Trauma Virtual Training

NDVS hosted three virtual sessions in partnership with The Perry Foundation on February 13, 2024, March 12, 2024, April 16, 2024. These sessions provide information about the resources and therapies available to health care professionals as well as support for survivors and families of survivors.

Fisher House 8th Anniversary Birthday Celebration

NDVS leadership attended the celebration held in Las Vegas, February 22, 2024.

Black History Month Support

NDVS leadership and the Outreach Team supported Black History Month events held on February 26, 2024, in northern and southern Nevada.

Nevada Veterans Legislative Symposia

NDVS hosted the Nevada Veterans Legislative Summit in Las Vegas on April 6, 2024, and in Reno on March 23, 2024, to empower veterans, military and spouses to receive information on the priorities for the next legislative session.

UNLV Veteran Career Event

The NDVS Outreach Team participated in and supported this event at UNLV on February 28, 2024, in Las Vegas.

2024 Women Veterans Conference

NDVS hosted this annual event on March 9, 2024, at Aliante Resort & Casino Las Vegas.

VA Deputy Secretary Tanya Bradsher Supports NDVS Hosted Women Veterans Conference

VA Deputy Secretary Bradsher served as a keynote speaker at the NDVS hosted Women Veterans Conference held at Aliante Resort & Casino Las Vegas on March 9, 2024.

Veterans & Families Resource Fair in Las Vegas

The NDVS Outreach Team supported and participated in this event held on Saturday, March 30, 2024, in Centennial Hills in Las Vegas.

2024 Nevada Veterans Advocate Conference in Reno

NDVS hosted this event on Saturday, April 13 and 14, 2024, at the Reno Elks Club to train volunteers who want to help connect veterans to earned benefits, programs, and services.

2024 Key Partnerships and Accomplishments

Support for Nevada's Veteran's Specialty Courts

Throughout the year, NDVS leadership and the Outreach Team attended graduation ceremonies at Nevada's Veteran's Specialty Courts in Vegas, North Las Vegas, Henderson and Washoe Counties to provide information and support to these graduates. The program supports veterans of the U.S. Armed Forces, National Guard, and active-duty military members suffering from mental illness, alcohol or substance use, post-traumatic stress disorder or military sexual trauma accused of nonviolent crimes. Graduates must be referred to the program. They undergo a 12-month judicially supervised regimen that can include mental health, substance abuse treatments.

NDVS Co-Hosted Second Annual Month of the Military Child Celebration

The NDVS Outreach Team helped support this event, held on Saturday, April 13, 2024, in partnership with Horses 4 Heroes Ranch. The event was well attended with families in the Las Vegas area turning out to enjoy an afternoon at the ranch to show appreciation, recognition and honor of children living in military families.

Community Gathering of Greatness in Las Vegas

The NDVS Outreach Team participated in and supported this event held in Las Vegas on Thursday, April 18, 2024.

Soldier & Family Readiness

NDVS leadership and Outreach Team supported this event on Saturday, April 20, 2024, in Las Vegas which was aimed at helping transitioning military members and veterans to set them up for success in civilian life.

Military Animal Project Suicide Prevention Event

The NDVS Suicide Prevention and Outreach Team participated in and supported this event on Thursday, April 25, 2024.

VA Resource Fair

The NDVS Outreach Team supported this event on Thursday, April 25, 2024, in Las Vegas which was aimed at helping transitioning military members and veterans to set them up for success in civilian life.

Walk With Us to Prevent Suicide

The NDVS Suicide Prevention and Outreach Team participated in and supported this event on Saturday, April 27, 2024.

Our Center's 8th Anniversary Party

The NDVS Outreach Team participated in and supported this event Saturday, April 27, 2024.

Veterans Resource Fair

The NDVS Outreach Team supported this event on Saturday, April 27, 2024, in Las Vegas which was aimed at helping transitioning military members and veterans to set them up for success in civilian life.

Northern Nevada State Veterans Home 5th Anniversary Celebration

In May 2024, NDVS partnered with the Vietnam Veterans of America Chapter 989, and Associates of Vietnam Veterans of America (AVVA) Chapter 989, to host the 5th Anniversary Celebration of the Northern Nevada State Veterans Home. Lt. Gov. Stavros Anothony spoke at the event attended by more than 250 dignitaries, community supporters, families, friends and residents.

Nevada Small Business Resource Fair in Tonopah

The NDVS Outreach Team supported this event on Wednesday, May 1, 2024, in Las Vegas which was aimed at helping transitioning military members and veterans to set them up for success in civilian life.

Social Seniors Cinco de Mayo Fiesta Celebration

The NDVS Healthcare Champions and Outreach Team participated in and supported this event on Thursday, May 2, 2024.

Northern Nevada Veteran Block Party for Suicide Prevention in Sparks

NDVS leadership, Suicide Prevention and Outreach Team participated in and supported this event on Saturday, May 4, 2024.

Unserviceable Flag Retirement Ceremony

NDVS supported this event at the Southern Nevada Veterans Memorial Cemetery on May 11, 2024.

Veterans Fair

The NDVS Outreach Team supported this event on May 11, 2024, in Las Vegas which was aimed at helping transitioning military members and veterans to set them up for success in civilian life.

Senior Health Fair

The NDVS Healthcare Champions and Outreach Team participated in and supported this event on May 17, 2024, in Henderson.

Fallon Armed Forces Day Celebration

NDVS leadership participated in and supported this annual event on May 18, 2024.

2024 Key Partnerships and Accomplishments

Armed Forces Day

NDVS leadership participated in and supported this annual event held in Hawthorne on May 19, 2024.

DAV VETERANS Town Hall

NDVS leadership and the Outreach Team attended and participated in this event held in Carson City on May 18, 2024.

McDermitt Wellness Center Health Fair The NDVS Healthcare Champions and Outreach Team participated in and supported this event held in Las Vegas on May 18, 2024.

McDermitt Wellness Center Health Fair

The NDVS Healthcare Champions and Outreach Team participated in and supported this event held in Las Vegas on May 18, 2024.

Puentes & Siegal Cares Health Fair

The NDVS Healthcare Champions and Outreach Team participated in and supported this event held on Friday, May 24, 2024, in Las Vegas.

Southern Nevada Veteran Service Provider Memorial Day BBQ

The NDVS Outreach Team supported this event held on Saturday, May 25, 2024.

SNVMC Special Forces Ceremony

NDVS at the Southern Nevada Veterans Memorial Cemetery participated in and supported this event held on May 26, 2024, in Boulder City.

Memorial Day Ceremonies at SNVMC and NNVMC

NDVS at the Northern and Southern Nevada Veterans Memorial Cemeteries participated in and supported this annual event on Monday, May 27, 2024, in partnership with the volunteer groups who help organize the formal ceremonies held at the cemeteries.

Trail Days in Elko

The NDVS Outreach Team supported this event held on Saturday, June 1, 2024. VA PAT Act Claims Event at the Reno-Sparks Indian Colony NDVS leadership, Suicide Prevention and Outreach Team participated in and supported Reno, June 5, 2024.

VA PAT Act Claims Event at the Reno-Sparks Indian Colony

NDVS leadership, Suicide Prevention and Outreach Team participated in and supported Reno, June 5, 2024.

2024 Career and Resource Fair at Fallon Naval Air Force Base

The NDVS Outreach Team supported this event held on June 6, 2024, which was aimed at helping transitioning military members and veterans to set them up for success in civilian life.

Veterans & Military Families Appreciation Day

NDVS leadership, the Healthcare Champions, and Outreach Team participated in and supported this event held at Allegiant Stadium, Las Vegas, on June 8, 2024.

Office of Small Business Advocacy Community Chat on Veteran-Owned Businesses and Entrepreneurship

NDVS leadership and team participated in and supported this event held on June 18, 2024, at Pinecrest Academy in Henderson. The attendees included Lieutenant Governor Stavros Anthony, Assemblywoman Danielle Gallant, Board of Regents official Byron Brooks, and Charles Ramey with the U.S. Department of Veterans Affairs.

Juneteeth Festival

The NDVS Outreach Team supported this event held on June 16, 2024, in Reno.

Juneteeth Parade

The NDVS Outreach Team supported this event held in Downtown Reno on June 19, 2024.

Reno Rodeo

NDVS leadership and the Outreach Team participated in and supported this event held at the Reno Livestock Events Center on June 20-29, 2024.

Ruby Mountains Veterans Resource Fair

The NDVS Outreach Team participated in and supported this event held in Elko on June 22, 2024.

Stillwater Veteran Outreach

The NDVS Outreach Team participated in and supported this event on June 25, 2024.

U.S. Vets Stand Down

The NDVS Outreach team supported this event held in Las Vegas on June 28, 2024.

Stillwater Paiute Shoshone Veteran Suicide Prevention Outreach

The NDVS Suicide Prevention and Outreach Team supported this event held in Fallon on August 20, 2024.

2024 Key Partnerships and Accomplishments

NAS Fallon Base Shade of Strength 5K Run for Suicide Prevention

The NDVS Suicide Prevention and Outreach Team participated in and supported this event held September 6, 2024.

Nevada State Veterans Memorial Relocation Ceremony

A special ceremony was held on Friday, September 13, 2024, to say farewell to the old location of the Nevada State Veterans Memorial at the Grant Sawyer Building in Las Vegas. The plans call for moving the memorial to the Thunderbird Family Sports Complex near Centennial Parkway in Las Vegas.

National Guard Suicide Prevention Forum

NDVS leadership, Healthcare Champions, Suicide Prevention and Outreach Team participated in and supported this event held in Centennial Hills, Las Vegas on September 14, 2024.

Nellis AFB POW/MIA Recognition Ceremony

NDVS leadership and Outreach Team participated in and supported the annual POW/MIA Recognition Ceremony at Nellis AFB in Las Vegas on Friday, September 20, 2024. The ceremony honors the commitment and sacrifices made by prisoners of war and those who are still missing in action.

Annual Homeless Stand Down Event

The NDVS Outreach Team participated in and supported this event held on Capitol Hill Avenue in Reno on September 27, 2024.

Fifth Annual Gold Star Mother and Family Day Luminary Event

NDVS leadership, Suicide Prevention and Outreach Team participated in and supported this event held at the Northern Nevada State Veterans Home in Sparks on Sunday, September 29, 2024.

American Legion Octoberfest

The NDVS Outreach Team supported this event held in Laughlin on October 12, 2024.

NDVS Team Attends 2024 Military Influencer Conference

The NDVS Public Information Officer and Outreach Team attended the Military Influencer Conference in Atlanta, GA from September 30 – October 3, 2024. The event is aimed at bringing together content creators and influencers in social media to learn how to better connect and communicate using social media platforms.

Armed Forces Military Veterans & First Responders Appreciation Day

The NDVS Outreach Team supported this event held at the Craig Ranch Regional Park in Las Vegas on October 19, 2024.

Moapa Valley Community Resources Fair

The NDVS Healthcare Champions, Suicide Prevention and Outreach Team supported this event on November 7, 2024.

Veterans Roundtable

NDVS leadership and team participated in and attended this event held in Las Vegas on October 23, 2024, at the Nevada State Business Center. The roundtable was co-chaired by State Senator Scott Hammond and Ms. Lynda Tache and was hosted by the City of Las Vegas, Queens-Club, NextGen Strategic Solutions, and Lincoln Dynamic Foundation.

Korean War Veterans Recognized and Honored at SNSVH

Korean War Veterans Recognized and Honored at SNSVH On November 6, 2024, twenty Korean War veterans were honored in a special ceremony featuring the Las Vegas Korean Association, the Korean Veterans Association, and Consulate General in Los Angeles. Consul General Moon Jeong-hee presented the Ambassador of Peace Medals to four Korean War residents at the Home. Another 16 Korean War residents received the Guardian of Freedom Coin.

Veterans Day Ceremony

NDVS hosted the November 11, 2024, Veterans Day Ceremony at the Southern Nevada State Veterans Home in Boulder City to honor, recognize, and celebrate our veterans and service members. Thank you to the VSC, NV Congressional Delegation, NV State Lawmakers, Veterans Service Organizations in Southern NV and many others for their support.

Survivors of Suicide Loss Day

The NDVS Healthcare Champions, Suicide Prevention and Outreach Team supported this event in partnership with the National Alliance of Mental Illness on November 23, 2024.

Wreaths Across America

NDVS hosted this annual event at the SNVMC and NNVMC on December 14, 2024. In Boulder City, approximately 8,000 volunteers participated laying 12,084 wreaths! In Fernley, there were approximately 1,600 participants laying 8,000 wreaths! The events were co-hosted and sponsored by the Nevada Veterans Coalition in Fernley and the Civil Air Patrol in Boulder City.

Honoring Nevada's Veterans



▶ State Veterans Memorials

Nevada has four State Veterans Memorials dedicated to remembering and honoring those who have served. There are many more Veterans Memorials throughout the state including the State Veterans Memorial Cemeteries in Fernley and Boulder City.

Nevada State Veterans Memorial

Nevada State Veterans Memorial, Grant Sawyer Grounds, Las Vegas

The Nevada State Veterans Memorial in Las Vegas will be moving from the Grant Sawyer State Building to the Thunderbird Family Sports Complex near Centennial Parkway in Las Vegas. The memorial features 18 larger-than-life statues depicting soldiers, sailors, airmen, and Marines and it commemorates veterans from every generation and every conflict.

Battle Born Memorial, Nevada State Capitol Grounds, Carson City

Dedicated in 2018 on the grounds of the Capitol Complex in Carson City, this memorial serves as a place of reflection and honor to Nevadans killed in combat. There are 895 names of Nevadans on the memorial, dating back to the Civil War.

Nevada Veterans Memorial Wall, Nevada State Capitol Grounds, Carson City

The Nevada Veterans Memorial Wall is carved in cream-colored stone and is dedicated to Nevada veterans of all eras. It is situated in a plaza located directly behind the State Capitol Building.

Mustang 22 Memorial, Reno Stead Airport, Stead

The Mustang 22 Memorial is located at the Army Aviation Support Facility in Reno and is dedicated to Mustang 22, a CH-47 Chinook Helicopter that was shot down in Afghanistan on September 25, 2005.

NDVS supports the maintenance of these memorials. There are many other veterans memorials throughout Nevada that were created by local governments and private organizations, attesting to the respect and appreciation the people of Nevada have for our veterans.

Honoring Nevada's Veterans

▶ Veterans in Care

Program Reaches Milestone in 2024 Honoring More Than 500 Veterans and Spouses!

The Veterans in Care Program (VIC) enhances the quality-of-life for Nevada's veterans living in community-based care settings in addition to those living in our Nevada State Veterans' Homes. VIC has three specific elements:

- Connection to Benefits and Services by offering immediate access to a Veterans Service Officer for benefits counseling and claims services which may result in financial benefits.
- Provides Quality-of-Life Recognition Ceremonies to honor and recognize these veterans, letting them know their service and sacrifice will always be remembered.
- Offers Military Culture Education Training by providing training resources for facility staff to enhance understanding of how military experience affects aging veterans, especially those with cognitive impairments.

For more information or to schedule a VIC ceremony, contact pio.ndvs@veterans.nv.gov.



NDVS team members Zaconia Turner and Michael Sitton with 103-year-old Vietnam War Veteran honored



U.S. Army Veteran Nancy Webster Honored in VIC Ceremony



NDVS Deputy Director Mark McBride with VIC recipient Larry Naughten

★ Veteran of the Month Program

This monthly award recognizes Nevada veterans who contribute their time and energy to support veterans, their communities, and/or the military. The Veteran of the Month (VOM) award shines a bright light on the volunteer work veterans continue to do for the good of our state and nation. The Nevada Veterans Services Commission considers and reviews the nominations and makes recommendations to the Governor for final selection. For VOM nominations, visit <https://veterans.nv.gov/benefits-and-services/veteran-of-the-month-program>

★ Veteran Supporters of the Month

This monthly award recognizes groups, organizations, and non-military individuals who support and serve our veterans, active military members, and their families. The Nevada Veterans Services Commission (VSC) considers and reviews the nominations and makes recommendations to the Governor for selection. For VSM nominations, visit <https://veterans.nv.gov/benefits-and-services/veteran-supporter-of-the-month/>.

★ Youth Serving Veterans Award

This award recognizes the volunteer work of a young Nevadan or group of young Nevadans who contribute time, energy, and effort in support of veterans, military members or families of veterans and military members. The Nevada Veterans Services Commission considers and reviews the nominations and makes recommendations to the Governor for selection. The Youth Serving Veterans Award (YSVA) recipients are selected quarterly. For YSVA nominations, visit <https://veterans.nv.gov/serving-veterans-youth-award-recognition/>

Overview



Thank you to LandCare of Las Vegas and Summerlin for volunteer work at the Southern Nevada Veterans Memorial Cemetery



Southern Nevada Veterans Memorial Cemetery
Wreaths Across America



Northern Nevada Veterans Memorial Cemetery entry

Programs and Initiatives

- Veteran Outreach Team
- Women Veterans Program
- LGBTQ+ Veterans Program
- Native American Veterans Program
- Justice Reintegration Support Program
- Veteran Education and Employment Program
- Patriot Employer Program
- Nevada Veterans Transition Assistance Program
- Welcome Home Program
- Nevada Veterans Advocate Program
- Engaging Communities through Veterans Community Councils

Nevada's State Veterans Memorial Cemeteries

Key Information

- Serves eligible veterans, their spouse, legally registered domestic partner, dependents, and Gold Star Parents
- No cost for veterans
- Cost for eligible spouse, dependents and Gold Star Parents is \$450 (Prices are subject to change)
- Pre-Registration available, no fees required
- Pre-registration may be done by visit either cemetery or filling out the online Cemetery Registration Form at <https://veterans.nv.gov/online-cemetery-registration-form>

Areas of Responsibility

- Gravesites
- Cremation In-ground
- Cremation Columbarium

Services Offered

- Gravesites
- Cremation In-ground
- Cremation Columbarium
- Open/Closed Graves
- Interment Site
- Markers and Headstones
- Assist with Determining Eligibility
- Committal Services
- Military Honor Service
- Perpetual Care
- Grave Locator Services

Nevada's State Veterans Memorial Cemeteries

RECURRING SPECIAL CEREMONIES



Flag-In Day

Held annually on the Saturday before Memorial Day to place an American flag on each individual headstone.

SNVMC Cemetery Flag-In



Memorial Day Ceremonies

Held annually on the last Monday in May at both the NNVMC and SNVMC.

Nevada Veterans Coalition Color Guard at NNVMC, Memorial Day



Wreaths Across America

Held on the third (sometimes second) Saturday in the month of December.

Wreaths Across America at SNVMC

Missing in Nevada Project Ceremonies

Schedule varies, and ceremonies may be conducted more than one time a year.

Special Forces Ceremony

Held annually on the Sunday before Memorial Day at the SNVMC only.

Veterans Day Ceremony

Held annually on November 11 in Las Vegas. Location varies.

★ Ceremonies for Unaccompanied Veterans

SNVMC – Held weekly on Thursdays at 8:40 a.m. These ceremonies are supported by many southern Nevada veterans' organizations including the Southern Nevada Patriot Guard Riders and the Women Veterans of Nevada.

NNVMC – Held every other month beginning with January, on the fourth Thursday of the month (except in November, when it's held on the 3rd Thursday) at 9:00 a.m. during May-October and at 3:00 p.m. from November-April. These ceremonies are supported by the Nevada Veterans Coalition.

Unaccompanied ceremonies are held when family members or friends of a deceased veteran are not present. These services include a live bugle rendition of "Taps," a three-volley salute, and a flag folding ceremony.



Community Support Makes a Difference!

Thank You to all the volunteers who provide services to our cemeteries ranging from providing honors, arranging events, supporting ceremonies/events as well as assisting with maintenance!

We cannot thank our volunteers enough!

Southern Nevada Veterans Memorial Cemetery (SNVMC)

The SNVMC remains the second busiest state veterans' cemetery in the nation. Since opening in 1990, the SNVMC has performed 54,436 interments of eligible veterans and family members.

SNVMC Interment Services SFY24

Total Veterans, Spouse, Eligible Dependents interred Since 1990: **54,436**

VETERANS: 40,118	DEPENDENTS/SPOUSES: 14,318	TOTAL ACRES: 79	TOTAL ACRES DEVELOPED: 44	STAFF: 17
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SNVMC Annual Number of Interment Services

SFY20 1,678	SFY21 2,137	SFY22 2,413
SFY23 2,105	SFY24 2,084	



MAKE A DONATION!

Visit veterans.nv.gov/donate
Select from the donation options

Thank You for your support!



Outside SNVMC chapel area

Northern Nevada Veterans Memorial Cemetery (NNVMC)

NNVMC provides a dignified place of peace, solitude, and comfort for families to gather and honor those they have lost. Since its opening in 1990, NNVMC has interred 14,135 veterans and spouses.

NNVMC Interment Services SFY24

Total Veterans, Spouse, Eligible Dependents interred Since 1990: **14,135**

VETERANS: 11,076	DEPENDENTS/SPOUSES: 3,059	TOTAL ACRES: 44	TOTAL ACRES DEVELOPED: 21	STAFF: 5
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NNVMC Annual Number of Interment Services

SFY20
489

SFY21
663

SFY22
707

SFY23
577

SFY24
578



MAKE A DONATION!

Visit veterans.nv.gov/donate
Select from the donation options

Thank You for your support!



Northern Nevada Veterans Memorial Cemetery entry

Veterans Advocacy and Support Team (VAST)

▶ Veterans Service Officers (VSOs)

NDVS has been supporting veterans with claims assistance since the department was first established in 1943. Nevada-based VSOs are trained by NDVS or by their parent veterans' services organization and are accredited by the VA. Our VSOs provide their services at **no cost** to veterans, service members and their families.

▶ VAST Team Sets New Monetary Award Record in SFY24

The Veterans Advocacy Support Team (VAST) generated Nevada veteran disability benefits in the amount of \$299,324,258 in SFY24. The VAST team submitted 29,820 claims to the VA in SFY2024.

What VSOs Do:

- Assist with filing VA claims and appeals.
- Provide connection to information or access to earned benefits, programs, resources and services.
- Support transitioning servicemembers and veterans to set them up for success.

As of November 30, 2024:

- Number of Active Nevada VSOs: 30
- Number of NDVS VSOs: 20

VSOs File Record Number of Claims Filed in SFY24

(Data from SFY July 2022 – June 2024)

Claims Filed and VA Monetary Awards to Nevada

- Claims Filed: 7,800
- New Claims: 3,922
- VA Monetary Awards to Nevada: \$299,324,258

Comparison to Previous Year (SFY 2023)

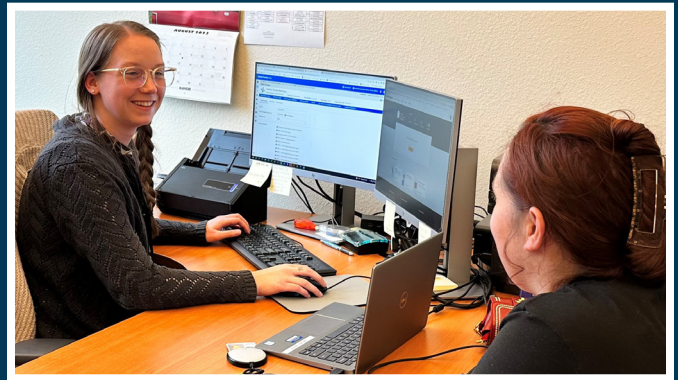
- Claims Filed: 3,267
- VA Monetary Awards to Nevada: \$254,730,258

Average Annual Monetary Award Generated by VSOs: **\$2,178.76**

Comparison to Previous Year: **\$1,929.75**

Active Awards per Veteran, Monthly: **803**

Comparison to Previous Year: **923**



Former NDVS VSO II Training Savannah Aseoche



Women Veterans attend Nevada State Veterans Memorial Relocation Ceremony



VA Deputy Secretary Tanya Bradsher serves as keynote speaker at NDVS-hosted Women Veterans Conference

Ask a VSO in SFY24

The NDVS website feature Ask a VSO allows anyone to email a question to a VSO and receive a response within 24 to 48 hours.

Number of Ask a VSO Inquires 2024: 399

Number of Total VSO Inquiries: 2,845

Previous Year Total VSO Inquiries: 2,407

To connect with a VSO, visit veterans.nv.gov and find a VSO near you under Benefits and Services.

Key Veteran Outreach Programs & Initiatives

The NDVS Community Outreach Program is an important component to connecting veterans, service members, and their families to earned benefits, resources, and programs. If you attended a big community event in 2024, chances are NDVS was also attending!

Some examples include the Day of Gratitude in Las Vegas, where Allegiant Stadium was filled with thousands of veterans, military members and their families. The event served as a tribute to the valor and sacrifices of those who have served our country. Other events range from homeless stand downs to all kinds of community events both large and small.

▶ Outreach to Veterans Across Nevada

The NDVS Community Outreach Program is an important component to connecting veterans, service members, and their families to earned benefits, resources, and programs. If you attended a big community event in 2024, chances are NDVS was also attending!

Outreach includes a focus on unique veteran populations which have specific needs. These programs include the Women Veterans Program, LGBTQ Veterans Program, Native American Veterans Program, Justice Reintegration Support Program, and the Veteran Employment and Education Program.



Veterans hit the trails in Red Rock Canyon in new NDVS Hiking Club

▶ Women Veterans Program

Women remain America's fastest-growing demographic of veterans, according to the U.S. Department of Veterans Affairs (VA), but women warriors face significant challenges in a wide array of areas from connecting to earned benefits to gaining employment after military service to health-related issues. In response, NDVS has created initiatives and events to address the challenges facing women veterans.

▶ 2024 Women Veterans Conference

NDVS hosted this conference on March 9, 2024, at the Aliante Resort & Casino in Las Vegas. It allowed women veterans, active-duty, Guard and Reservists to attend in-person.

In addition to providing information, this conference also provided connection to other women warriors for comradery, support and networking opportunities. Participant feedback was positive with requests for NDVS to host this conference annually.

The next conference is set for March 8, 2025, at the National Automobile Museum in Reno.

Save The Date!

New in 2024!

NDVS Hiking Club!

In addition to attending events, the NDVS Outreach Team also looks for opportunities to create events to engage veterans, military members and their families. The new NDVS Hiking Club is one example! The first hike was held on November 23, 2024, in the Red Rock Canyon, on the Calico Tanks Trail. The physical exercise provided participants with an opportunity to get some physical exercise, socialize, and connect. For more information contact

ndvs.pio@veterans.nv.gov.

Key Veteran Outreach Programs & Initiatives

▶ **Lesbian, Gay, Bi, Trans, Queer (LGBTQ+) Veterans Program**

There is a designated NDVS LGBTQ program manager who conducts outreach and serves as a Veterans Service Officer to raise awareness, provide education as well as connect veterans to earned benefits, resources, and services and discharge upgrades. Raising awareness and education for LGBTQ veterans is important because previously ineligible veterans may become eligible to obtain benefits such as:

- ✔ **GI Bill**
- ✔ **VA Home Loan Program**
- ✔ **VA Medical Care**
- ✔ **VA Burial Benefits**

Veterans seeking more information or wishing to apply should contact a VSO by visiting veterans.nv.gov, clicking Benefits and Service, and contacting a VSO nearest to them.



Key highlights of this program:

The LGBTQ+ Veterans Service Officer became a full-time position in 2023 following approval during the 82nd Session of the Nevada Legislature. This position provides the opportunity to raise awareness, provide education, as well as connect these veterans to earned benefits, resources, and services, including discharge upgrade support. Veterans seeking more information or wishing to apply should contact a VSO by visiting veterans.nv.gov, clicking Benefits and Service, and contacting a VSO nearest to them.



NDVS sponsored gathering for Las Vegas LGBTQ community

▶ **Native American Veterans Program**

In 2024, NDVS implemented a position to assist with outreach efforts specifically aimed at connecting with Nevada's tribal communities. According to the U.S. Department of Veterans Affairs, per capita, Native Americans consistently maintain the highest rates of enlistment in the U.S. Armed Force, however, they continue to rank near the bottom in accessing earned benefits. Because of this, outreach to Nevada's Native American veterans remains an NDVS priority.



Key highlights of this program:

PACT Act and Toxic Exposure Awareness - NDVS partnered with Nevada Urban Indians and Reno Sparks Indian Colony to provide continuing education related to the Veterans Health Care Pocket Card initiative. The card provides information on available resources and also raises awareness about the unique healthcare needs of veterans who may have certain disabilities, diseases, and conditions that are directly related to their military service..

Assess your Exposure Risk by taking the quiz here:

<https://veterans.nv.gov/exposure-risk-questionnaire/>

Key Veteran Outreach Programs & Initiatives

▶ Justice Reintegration Support Program

Collaboration continues with the Veterans Treatment Court programs (VTC), Nevada Department of Corrections (NDOC) and community partners to ensure veterans reintegrating into society have the best opportunity to succeed and reduce recidivism.

NDVS is part of a collaboration facilitated by NDOC to offer all inmates re-entry programs including educational and vocational opportunities. Incarcerated veterans and graduates of VTC also receive assistance from NDVS on the following:

- Requests to procure their DD-214
- Apply for a discharge upgrade (if eligible)
- Connection with a VSO
- Connect to veteran service organizations and housing assistance through the VA, upon release.



Key highlights of this program:

NDVS staff participate in graduation ceremonies for Nevada's Veterans Treatment Courts to ensure graduates know how to access information or connect to earned benefits. This specialty court offers treatment rather than time behind bars for veterans accused of nonviolent crimes. Veterans receive counseling, mental health treatment as well as recovery support for substance abuse. The program is voluntary and takes participants anywhere from 12 to 24 months to complete.



Graduation Ceremony, Veterans Treatment Court, Las Vegas Justice Court

Key Veteran Outreach Programs & Initiatives

▶ Total Veteran Inmate Population SFY 2024

*Information provided by NDOC

Branch	Male	Female	Total
Air Force	69	3	72
Coast Guard	4	0	4
Navy	115	2	117
Marines	94	0	94
National Guard	32	0	32
Army	248	8	256
Branch Unknown	141	12	153
TOTAL	703	25	728

▶ Male Offense and Branch of Service

Military Branch	Drug	DUI	Other	Property	Sex	Violence	Total
Air Force	0	3	0	5	36	25	69
Army	8	9	21	17	99	94	248
Coast Guard	0	2	2	0	2	0	4
Marine Corps	3	4	3	6	24	54	94
National Guard	1	0	2	1	10	18	32
Navy	5	6	7	7	50	40	115
Branch Unknown	5	15	11	20	40	50	115

▶ Female Offense and Branch of Service

Military Branch	Drug	DUI	Other	Property	Sex	Violence	Total
Air Force	0	1	0	0	0	2	3
Army	1	0	1	0	1	5	8
Coast Guard	0	0	0	0	0	0	0
Marine Corps	0	0	0	0	0	0	0
National Guard	0	0	0	0	0	0	0
Navy	0	0	0	0	0	2	2
Branch Unknown	0	2	1	3	0	6	12

 Today, with the assistance of virtual technology, the NDVS goal is to have any VSO assist any veteran or members of their family wherever they may live in Nevada.

Key Veteran Outreach Programs & Initiatives

▶ Veteran Education and Employment Program

Veterans may find themselves in the job market or seeking additional education or job retraining at any point in their lives. NDVS supports veterans in this area through several programs and initiatives.



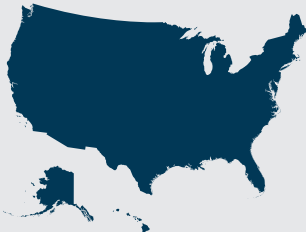
Veteran Employment Facts

***VETERAN UNEMPLOYMENT ANNUAL AVERAGE**

*Unemployment Rate for Veterans (Past 12 months)



NEVADA:
4.0%



NATION:
2.8%

Veteran Labor Force Participation Rate

NEVADA 73.4%	NATION 48.4%
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Median Veteran Household Income

NEVADA \$52,669

Median Income in Past 12 Months (In 2023 Inflation-Adjusted Dollars)

	Veteran	NonVeteran
18 years old+	\$52,669	\$38,682
Male	\$54,338	\$44,302
Female	\$42,182	\$33,971

Educational Attainment	Veteran	NonVeteran
Less than high school	7,264	268,951
High School Graduate or Equivalency	41,335	561,345
Some College or Associate's Degree	79,978	640,821
Bachelor's Degree or Higher	60,495	580,462

Employment Status	Veteran	NonVeteran
Labor Force Participation Rate	73.4%	11.1%
Unemployment Rate	4.0%	4.5%

Poverty Status (Past 12 Months)	Veteran	NonVeteran
Income Below Poverty Level	8.7%	11.1%
Income Above Poverty Level	91.3%	88.9%

U.S. Census Bureau; Nevada Housing Assistance Council; Federal Reserve Bank https://data.bls.gov/timeseries/LNS14049526&series_id=LNS14049601
<https://data.census.gov/table/ACSST1Y2023.S010> (2024 Projections)

Key Veteran Outreach Programs & Initiatives

▶ Patriot Employer Program

NDVS is reaching out directly to Nevada businesses to provide awareness and education on the benefits of hiring and retaining veterans! This NDVS program seeks to remove obstacles to veteran employment by providing information that includes:

- Benefits of hiring a veteran
- How to find and recruit qualified veterans
- How to help veterans succeed in the workplace
- Special Federal and State financial incentives for hiring veterans



There are 134 Patriot Employers participating in the program. For the full list of companies visit:

<https://veterans.nv.gov/patriot-employers>

This program received the 2022 Abraham Lincoln Pillars of Excellence Award for excellence and innovation from the National Association of State Directors of Veterans Affairs in partnership with the VA.

▶ Veteran Education Program

Education is key to employment and career success! NDVS helps strengthen support for veterans and their family members seeking advanced degrees and certifications by supporting cross-institutional collaboration. There are many helpful student veteran programs offered by NSHE and other schools including:

- Rebel Veterans Organization, University of Nevada, Las Vegas
- Veterans and Military Center, University of Nevada, Reno
- VETS Center, College of Southern Nevada
- Veterans Resource Center, Western Nevada College
- Veterans and Family Center, Truckee Meadows Community College
- Veterans Upward Bound Program, Truckee Meadows Community College
- TRIO Veterans Upward Bound Program, UNLV
- Veterans Resource Centers, located at NSHE campuses across the state

Check with your Nevada school of choice for on campus veteran/military organizations.

Programs, such as **Teacher FastTrack** seek to support those, including veterans or their spouse, to become teachers. For more information on the program visit the Nevada Department of Education "Pathways to a Career in Education" here: <https://doe.nv.gov/we-teach-nevada/nevada-pathways-to-a-career-in-education>

Veteran Education Facts

Total Nevada Educational/Training Programs

Number of Approved Educational Facilities:	96
NSHE Programs:	8
Non-NSHE Programs:	170
OJT/Apprenticeships:	65
Licensed Flight School:	21

Approved Programs under the State Approval Program Authority

NSHE Programs:	7
Non-NSHE Programs:	59
OJT/Apprenticeships:	28
Licensed Flight School:	2



2024 graduates of the Teacher FastTrack program

Key Veteran Outreach Programs & Initiatives

▶ Nevada Transition Assistance Program (NVTAP) In-Person Event Implemented in 2024

NVTAP provides information to transitioning service members to support their success in their new civilian life. NVTAP also provides Nevada-specific information on the resources, services, and programs available to those who plan to call Nevada "home." NVTAP is available online by visiting veterans.nv.gov. Click the Nevada Transition Assistance Program tab located in the blue navigation bar at the top of the NDVS webpage.



Nevada State Veterans Memorial Relocation Ceremony

▶ Welcome Home Program

When a service member decides to leave the U.S. Armed Forces, either through the expiration of their term of service or through retirement, they are asked where they intend to reside in their new civilian life. When the answer is Nevada, the VAST Team reaches out to welcome and connect them to important State and federal resources.



Training at the Reno Elks Club for the Nevada Veterans Advocate Program



Key highlights of the program:

- In 2024, the team sent 1,740 "Welcome Home" letters and packets
- Volunteers spent 487 hours on this project

Packets include information on:

- Colleges and universities
- Job Connect offices
- State benefits
- State Veterans Cemeteries and Homes
- Contact information for all VA offices, hospitals, and clinics



(L-R) Eduardo Martinez with Adopt a Vet Dental with NDVS Interim VAST Program Manager Michael Sitton

Key Veteran Outreach Programs & Initiatives

▶ Nevada Veterans Advocate Program

Nevada Veterans Advocates (NV Advocates) are trained volunteers who support our VSOs. This program is recognized by the VA as a national best practice that effectively connects veterans and their families to earned benefits. Online NV Advocate and free, in-person training is provided by NDVS.

The 20-module NV Advocate course provides:

- ★ Training on State and Federal VA benefits and services available to Nevada's active-duty military, veterans, and their families
- ★ Online and in-person training options

Highlights:

- In 2024, NDVS hosted NV Advocate training at the Reno Elks Lodge on April 13 -14, 2024.
- In-person training opportunities are provided annually and enable participants to learn the material during a two-day workshop. Upon completion of the course, participants receive their NV Advocate certificate and NV Advocate t-shirt, allowing them to become part of the team!

Some NVA volunteers also assist in outreach at community events across Nevada.

Become an NVA! Start the journey here: <https://veterans.nv.gov/community/veterans-advocacy>



Nevada Veterans Advocate Training in Reno, Graduating Class of 2024

▶ Engaging Communities Veterans Community Councils

Veterans Community Councils (VCCs) consist of key community members in cities, towns and communities across Nevada. These citizen panels:

- Prioritize local objectives
- Formalize coordination between service organizations at the community level

NDVS assists VCCs and other councils, commissions and organizations to identify and address the needs of veterans and their families, as well as transmit VCC policy recommendations to the Nevada Interagency Council on Veterans Affairs (ICVA). Veterans and their supporters are encouraged to support these important community initiatives.

Overview

▶ Areas of Responsibility Nevada's Two State Veterans Homes

Programs and Initiatives

- Healthcare Champions Program (Exposure Risk Education)
- Veterans in Care Program
- Bravo-Zulu Military Culture Training Program
- Military Sexual Trauma Program
- Parkinson Disease Support & Education Program
- Veterans K-9 Corps Peer Support Program
- Caregiver Support Program
- Survivor Support Program
- Suicide Prevention Program



(L-R) Mark McBride, Deputy Director of Health Services; Wally, NNSVH resident; Col. Mary Devine, NDVS Director during NNSVH 5th Anniversary Celebration

▶ State Veterans Homes

Key Information

- ★ NDVS manages/oversees two State Veterans Homes
- ★ Each home provides 24/7 skilled nursing and rehabilitation services
- ★ Both homes serve eligible veterans, their spouse, and Gold Star Parents

Veteran-Focused Care Makes Us Unique

One thing that sets us above all others is our understanding of the importance of military culture in providing care. That understanding leads to better healthcare outcomes for the residents we are honored to serve. In addition to physical care, our veterans home teams are also focused on the social and emotional needs of residents. That is why our homes are designed and operated to provide a sense of community and feel like "home," not like a hospital or a nursing home.



(L-R) Miguel Sierra, SNSVH Volunteer Coordinator, Zaconia Turner, NDVS Healthcare Specialist with Chamberlain University School of Nursing students at SNSVH

Southern Nevada State Veterans Home (SNSVH)

The Southern Nevada State Veterans Home (SNSVH) in Boulder City is an award-winning skilled nursing care facility with a long track record of demonstrated excellence in quality care. The SNSVH is state-owned and operated, and accepts Medicare/Medicaid, VA per diem and private pay, making the home more affordable than other comparable nursing homes for most veterans.



180 Beds



24/7
Licensed skilled nursing care and rehabilitative services, seven days a week.




Long-Term Care
Assistance with daily living, showering, dressing, meals, personal care.



Short-Term Care
Typically follows a hospital stay and may involve physical, occupational and/or speech therapy, rehabilitation.



Memory Care
Secure community for those with dementia, Alzheimer's, history of wandering.



Cost for Long-Term Care
VA subsidizes eligible veterans but not spouses. Medicaid is accepted. Medicaid certified beds are available for long-term care.

Total Number Served 12/1/23 – 12/1/24

Who We Serve	
89	Male
4	Female
12	Non-Veteran Spouse
105	Total Since 8/12/2002 <i>(male & female)</i>

Occupancy	89.4% per day average
------------------	---------------------------------

*Note: Some residents have served in more than one conflict or branch of service.

Average Wait Time:
VETERAN: 2 weeks to 2 months
NON-VETERAN: 2 months to 6 months.

In both cases it could be more than 6 months if there are problems completing the application and providing the associated records.

Service Era	
WWII:	3
Korea:	16
Vietnam:	47
Gulf War:	1
Lebanon:	0
Afghanistan:	0
Desert Storm:	0
Peacetime:	9
Iraq:	0

Occupancy	
2024 Admission Average:	5 per month
2024 Discharge Average:	3 per month

U.S. Military Branch	
Army:	37
Marine Corps:	15
Navy:	17
Air Force:	23
Coast Guard:	1

Southern Nevada State Veterans Home (SNSVH)



Residents gather outside SNSVH for Veterans Day parade

► 2024 SNSVH Awards

- Five-Star Quality Rating by the Centers for Medicare & Medicaid Services (CMS), the highest rating possible. A Five-Star rating is considered very rare, with only the highest performing 10% of facilities in Nevada achieving this designation. The star rating system was developed to help consumers, their families, and caregivers compare nursing homes.
- 2024 Pinnacle Quality Insight Customer Experience Award, highest rating possible from customer satisfaction survey.

► Crombie Academy Supports Certified Nursing Assistant Training

The PFC David “Nick” Crombie Certified Nursing Assistant (CNA) Training Academy, called the Crombie Academy is housed within SNSVH and was established in 2021. The workforce development program provides both training and CNA job opportunities at SNSVH, at no cost to participants. The program provides:

- Introduction to basic nursing skills, assistant duties, and responsibilities
- Understanding of veteran culture in an acute/ long-term care setting
- Four-weeks (120 hours total) of training (30 hours per week), including 40 hours of classroom, laboratory instruction, supervised clinical instruction
- Preparation for CNA State Board of Nursing Exam
- Front-line CNA job opportunities at SNSVH for students who pass exam

This CNA training is capped at 15 maximum students per class. The program gives preference to Gold Star Families, veterans, spouses of veterans, families of the SNSVH team and Boulder City residents.

Interested candidates may learn more about eligibility and where to apply by visiting <https://veterans.nv.gov/new-certified-nursing-assistant-academy>.

► Important SNSVH Renovations & Improvements

While construction is contingent upon VA funding appropriation, plans are in place to substantially upgrade and renovate SNSVH. The SNSVH Capital Improvement Projects includes the remodel and addition authorization with federal funding totaling \$63,957,628. Bond funding for this project totals \$35,831,018.

The building saw its first residents admitted two decades ago, back in August of 2002. In 2022, SNSVH received \$4,229,717 for advanced planning to make improvements that will include:

- Turning shared bedrooms into private rooms with private baths which will reduce infection risk and enhance quality-of-life and privacy for residents.
- Creating common areas that will “feel like home,” not like an institution, including adding a Town Hall, restaurant-style dining, as well as audio and movie theater entertainment areas.
- Improving the parking lot, main entryway as well as the resident pick-up and drop-off area, kitchen, physical therapy room, nursing stations, and employee break spaces.

Additionally, SNSVH received a \$445,600 (\$588,144) grant to replace the home’s 20-year-old digital temperature control system. This is critical due to Boulder City’s climate of extreme temperatures.

Northern Nevada State Veterans Home (NNSVH)

The Northern Nevada State Veterans Home (NNSVH) in Sparks opened in late 2019. It is uniquely designed providing residents with the experience of a high-end resort that offers superior nursing care services. NNSVH offers a host of amenities including:

- Private room, bathroom, and shower
- Shared den, living room, kitchen with up to 15 residents to encourage socialization
- Private front door entry to each household of eight residents

NNSVH is state-owned, operated by Health Dimensions Group: Senior Living Management and accepts Medicare/Medicaid, VA per diem and private pay, making the home more affordable than other comparable nursing homes for most veterans.



96 Beds



24/7
Licensed skilled nursing care and rehabilitative services, seven days a week.




Long-Term Care
Assistance with daily living, showering, dressing, meals, personal care.



Short-Term Care
Typically follows a hospital stay and may involve physical, occupational and/or speech therapy, rehabilitation.



Memory Care
Secure community for those with dementia, Alzheimer's, history of wandering.



Cost for Long-Term Care
VA subsidizes eligible veterans but not spouses. Medicaid is accepted. Medicaid certified beds are available for long-term care.

Total Number Served FY2024

Who We Serve	
129 Male	
15 Female	
4 Non-Veteran Spouse	
430 Total Since 8/12/2002 (male & female)	

Occupancy	95.5% per day average
Percentage Occupancy: Jan-Aug. 91.35 under Avalon, then 98% Sept to Dec. per day average under HDG, averaging 95.5% for the whole year.	

*Note: Some residents have served in more than one conflict or branch of service.

Average Wait Time:
VETERAN: 1 week to 1 month
NON-VETERAN: 1 week to 1 month

In both cases it could be more than 6 months if there are problems completing the application and providing the associated records.

Service Era	
WWII:	2
Korea:	12
Vietnam:	110
Gulf War:	4
Lebanon:	0
Afghanistan:	0
Desert Storm:	0
Peacetime:	11
Iraq:	0

Occupancy	
2023 Admission Average:	4.7 per month
2023 Discharge Average:	5.7 per month

U.S. Military Branch	
Army:	57
Marine Corps:	21
Navy:	42
Air Force:	20
Coast Guard:	0

Northern Nevada State Veterans Home (NNSVH)

► The NNSVH also offers residents a Town Hall that includes:

- Restaurant
- Sports Bar
- Beauty/Barber Shop
- Coffee Bistro
- Therapy Gym
- General Commissary
- Parade Grounds for patriotic/military ceremonies and events

New in 2024!

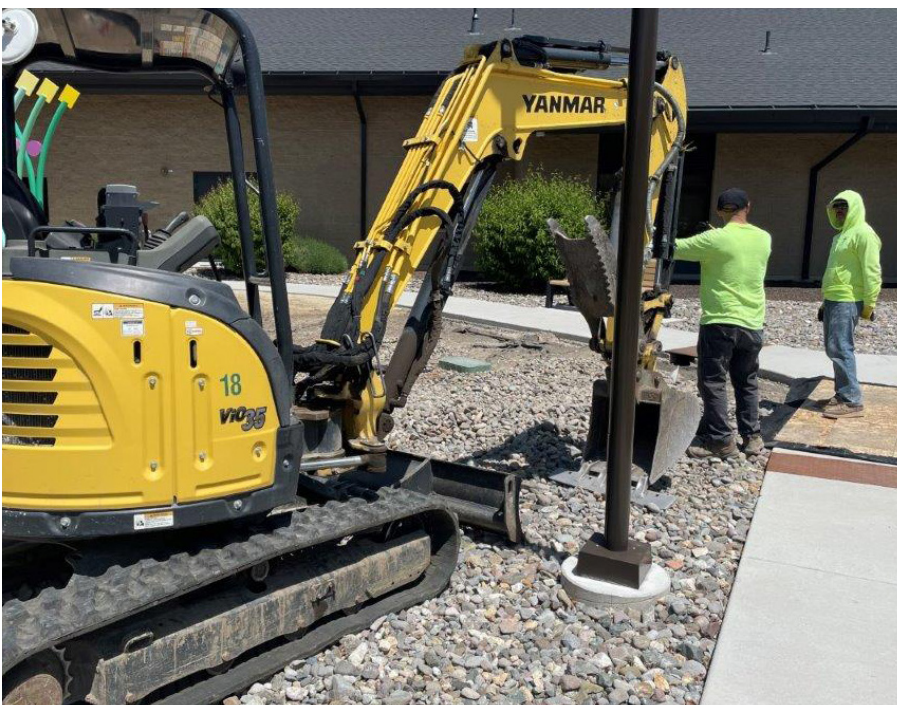
► Construction Underway for the Veterans Art Garden at the NNSVH!

This new outdoor visitation space at the NNSVH will provide residents and families with connection to nature, each other, as well as visitors! The garden will include a stage area for community concerts, speakers, and plays. There will also be a unique "Kaleidoscope" feature, wide walking paths, a water feature, art installations and contemplative spaces!

Donate or learn more:
<https://www.veteransartgarden.org>



U.S. Army Birthday Celebration at NNSVH



Veterans Art Garden Construction



Quilts of Valor at NNSVH

Healthcare Programs & Initiatives

The Healthcare Services Division oversees several programs and initiatives aimed at addressing specific healthcare needs of veterans, military members, and their families to enhance their quality of life.

▶ Healthcare Champions Program (Exposure Risk Education)

This program consists of three main elements:

- Outreach to Nevada's healthcare professionals to raise awareness and educate about the unique needs of veterans' healthcare because veterans may have been exposed to certain hazards, making them more at risk for certain illnesses or diseases.
- Education to ensure veterans and their healthcare providers understand the importance of connecting with a Veterans Service Officer surrounding exposure risk, presumptive conditions, or illnesses for claims and other assistance.
- Data collection through the Exposure Risk Questionnaire which is conducted in partnership with the Nevada Department of Health and Human Services (DHHS).



Survey Results

- The majority of Nevada's veterans taking the questionnaire served in the U.S. Army (109 veteran respondents: total at 37.59%).
- The majority of respondents said they served during a wartime era, with most serving during the Vietnam War (192 veteran respondents: total at 80.21% serving during the war time era and 63 veteran respondents at 24.23% served in the Vietnam War).
- The majority of veterans taking the questionnaire received a service-disability rating from the VA (117 veteran respondents: total of 65.36% received a service disability rating from the VA).
- Out of 189 veteran respondents 131 surveyed at 63.31% that they have been diagnosed with a service-connected disability or disease including presumptive conditions and 58 veteran respondents at 30.69% stated that they have not been diagnosed. Out of 105 veteran respondents the most common service-connected conditions were diabetes mellitus (type 2) at 11.43% with 12 veteran respondents that surveyed, anxiety with 11 veteran respondents at 10.48% that surveyed, sleep disturbances with 9 veteran respondents at 8.57% that surveyed, joint pain with 7 veteran respondents at 6.67% that surveyed, and post traumatic osteoarthritis with 6 veteran respondents at 5.71% that surveyed.
- The majority of surveyed veterans are receiving health care or benefits from the VA (117 veteran respondents: total of 65.36% is receiving health care or benefits from the VA).
- Office of Analytics. (March 2024). Veteran Health Survey. Nevada Department of Health and Human Services Division of Public and Behavioral Health.



Take the Exposure Risk Questionnaire on the NDVS website at:

<https://veterans.nv.gov/exposure-risk-questionnaire>

Healthcare Programs & Initiatives

▶ Veterans in Care Program

The Veterans in Care Program (VIC) enhances the quality-of-life for Nevada’s veterans living in community-based care settings in addition to those living in our State Veterans’ Homes. VIC has three specific elements:

- **Connection to Benefits and Services** - offers immediate access to a Veterans Service Officer (VSO) for benefits counseling and claims services which may result in financial benefits.
- **Provides Quality-of-Life Recognition Ceremonies** - honors and recognizes these veterans, letting them know their service and sacrifice will always be remembered.
- **Offers Military Culture Education Training** - provides training resources for facility staff to enhance understanding of how military experience affects aging veterans, especially those with cognitive impairments.

In 2024, NDVS and the Veterans Healthcare Champions Program Manger hosted 16 VIC ceremonies throughout Southern and Northern Nevada, 6 in the Greater Las Vegas area, as well as 10 in Reno and Sparks. More than 500 veterans and surviving spouses were recognized, honored and given the opportunity to connect with a VSO and be honored and recognized for their great service, commitment, dedication and sacrifice.

▶ Bravo-Zulu Military Culture Training for Healthcare Providers

The official title of this specialized training is “Bravo-Zulu: Achieving Excellence in Relationship Centered Care,” but it is referred to as Bravo-Zulu or BZ training. This program was developed in 2017 in partnership with the Perry Foundation and the Nevada Geriatric Education Center. BZ training is offered to community-based healthcare providers including licensed administrators, nurses, and social workers. Training benefits include:

- Supports understanding of how military service may impact aging and care
- Provides knowledge on military culture and its significance in providing care
- Offers continuing education units (CEUs) from Nevada State Board of Nursing, Board of Examiners for Long-Term Care, Board of Social Workers

Participants interested in upcoming training dates of BZ training may check the Sanford Center for Aging at <https://med.unr.edu/>.



Veterans in Care spouse of veteran is recognized at Resort at Lifestyle Communities Vista Park in North Las Vegas



SNSVH recipient of the Korean War Guardian of Freedom Coin at Nov. 6 ceremony involving Korean Consulate

Healthcare Programs & Initiatives

▶ Military Sexual Trauma Program

The Department of Defense defines Military Sexual Trauma (MST) as rape, sexual assault, and sexual harassment leading some survivors to deal with debilitating conditions including Post Traumatic Stress Disorder (PTSD) and major depression. In 2016, NDVS created an MST Program to support survivors dealing with negative impacts of MST. The program consists of three components:

- Providing information to health care providers (HCP) who might treat veterans with MST
- Providing information to veterans suffering from MST
- Assisting MST survivors in obtaining VA disability benefits for the enduring mental health effects of MST.

NDVS partners with The Perry Foundation to offer half-day workshops, three times a year, to support health care providers and MST survivors.

In 2024 the MST training occurred on February 13, 2024, March 12, 2024, and April 16, 2024. There were 109 participants. Continuing Education Units are provided from the Nevada State Board of Nursing and Board of Examiners to health care providers and administrators who complete the three-part MST series. These health care graduates are provided a certificate of completion from our community partner, The Perry Foundation.

▶ Veterans Canine (K-9) Corps Wellness Program

The Veterans K-9 Corps Wellness Program is a partnership and collaboration between NDVS and the Truckee Meadows Dog Training Club. In addition to dog training, the program is also designed to reduce stress and anxiety among program participants as well as provide exercise and social opportunities. It is funded through a grant from NDVS. In 2024, 55 veterans and 23 veteran family members participated for a total of 78 participants.

VA studies show returning servicemembers often experience a lack of connectiveness that negatively impacts their mental health, and correspondingly, their reintegration into their local communities. Additionally, research exploring the benefits of pets and human-animal interaction for mental health has uncovered benefits for stress, depression, post-traumatic stress and for managing mental health. The K-9 Corps addresses these needs by connecting veterans in a cohort with a shared mission of training dogs to serve as personal companions.

Surveys of participants validate this program is meeting its goals and all feedback to date has been extremely positive. The next K-9 course class will start in January 2024. If you know of a veteran who may be interested, contact Kat Miller at Katherine.miller1@hotmail.com for an application.



NDVS Team at Fisher House 8th Birthday Celebration



Veterans K9 Corps "student"

Healthcare Programs & Initiatives

▶ Caregiver Support Program

NDVS routinely provides veterans and caregivers of veterans with information about resources, programs, events, training opportunities as well other helpful information including community partners and organizations that support them. AARP is one of those community partners. A collaboration at the SNSVH with AARP provides veterans and their families with support through an initiative called, SAFE.

SAFE provides support and assistance to veterans and their families who are dealing with the transition and hardships of having to place their loved one in long-term, skilled nursing care. The SAFE program allows families to gain insight and provides support to help caregivers or families deal with strong emotions, financial challenges, or other stresses of placing a loved one in skilled nursing care. AARP provided a \$1,500 grant to support the SAFE initiative at the SNSVH.



Visit <https://veterans.nv.gov/benefits-and-services/caregivers-guide/> for more information.

▶ Survivor Support Program

NDVS provides assistance to survivors who are navigating through the grief, challenges and difficulties that may arise following the death of a loved one. The department connects survivors to resources, programs, and information. NDVS also connects survivors to our Veterans Service Offices who help survivors find answers to questions about burial benefits, financial compensation, and health care.



Visit <https://veterans.nv.gov/benefits-and-services/survivor-guide> for more information.



Veterans in Care recipients Mary and Mike, Resort at Lifestyle Communities Vista Park, North Las Vegas.



Nevada's team participates in Suicide Prevention Policy Academy sponsored by the Substance Abuse and Mental Health Services Administration

Healthcare Programs & Initiatives

▶ Suicide Prevention Program

The Suicide Prevention Program works directly with Nevada’s veterans, active, guard, and reserve service members as well as their families, caregivers, survivors, and community stakeholders to connect with direct services, resources, and suicide prevention initiatives.

NDVS Role in Suicide Prevention Includes:

- Developing and implementing suicide prevention strategies to identify service members and promote connect- edness
- Increasing Lethal Means Safety throughout Nevada
- Partnering with community stakeholders to educate, inform and communicate on veteran-specific, suicide risk and protective factors, in support of a holistic, public health approach to ending veteran suicide

▶ Governor’s and Mayor’s Challenge Programs

NDVS serves as the lead for the Governor’s Challenge Team and as the liaison to the Mayors’ Challenge Teams. The programs are aimed at preventing suicide and were designed by our federal partners, the U.S. Department of Veterans Affairs and the Substance Abuse and Mental Health Services Administration (SAMHSA). Other federal partners include the U.S. Department of Defense and U.S. Department of Health and Human Services.

Program Summary:

- Brings together leaders from government agencies, ac- tive guard and reserve military organizations, healthcare organizations, businesses, nonprofits, veterans’ organiza- tions, clergy, and others to end veteran suicide.
- Helps leaders in community and state governments work together to prevent suicide
- Develops and works with interagency military and civilian leadership groups to better understand the issue and work together to develop strategic plans for implementa- tion at the local level



(L-R) Aimee Green, Suicide Prevention Specialist with Wally, NNSVH resident



NDVS has recruited more communities than any other state in the nation to become involved in the Mayor’s Chal- lenge which now includes partnerships in Las Vegas, Truckee Meadows, Elko, and Winnemucca.



For questions about the Governor’s or Mayor’s Challenge, contact pio.ndvs@veterans.nv.gov.



Simply dial three numbers, 988, then press 1

The new national 988 Crisis/Suicide Prevention number is making it easier to remember and connect to an expert who can help.

Overview

Areas of Responsibility

- ★ Financial Services
- ★ Grants and Contracts
- ★ Human Resources
- ★ Information Technology (IT)

The following pages are the financial summary for SFY2024. ****Note all figures are rounded to nearest dollar amount

2024 Financial Review Expenditures

Total Healthcare Expenditures:
\$34,750,033

Southern Nevada State Veterans Home	\$24,556,398
Northern Nevada State Veterans Home	\$10,189,594
Veterans-in-Care Program	\$4,041

Total Programs and Services Expenditures:
\$8,405,335

Veteran Advocacy	\$2,085,286
Cemeteries	\$2,256,044
Special Programs and Services	\$1,804,405
Nonprofit Support	\$59,600

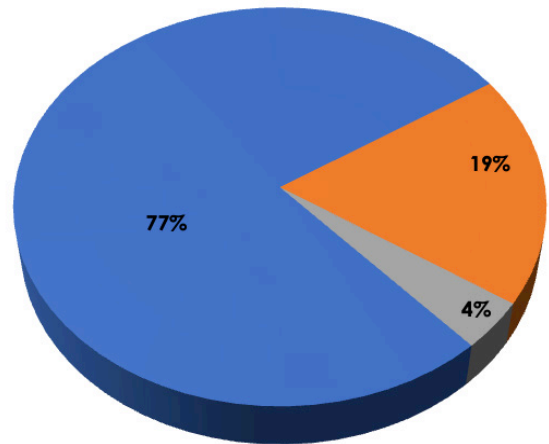
Total Community Outreach Expenditures:
\$109,907

Nevada Advocate Program	\$52,069
Veterans Information System	\$57,838

*** TOTAL ADMINISTRATION**
\$1,768,133

*Majority of NDVS expenditures are for Healthcare

Department of Veterans Services
FY24 Expenditures by Program



- Healthcare - \$34,750,033
- Programs and Services - \$8,405,335
- Administration - \$1,768,133

Expenditures

Healthcare	\$34,750,033
Programs and Services	\$8,405,335
Community Outreach	\$109,907
Administration	\$1,768,133

Total Expenditures \$45,033,408

State Fiscal Year 2024 Financial Review Revenues

General Fund Appropriations

\$3,697,176

HEALTHCARE	\$395,997
Northern Nevada State Veterans Home	\$395,997
PROGRAMS AND SERVICES	\$3,301,179
Veterans Advocacy	\$2,074,309
Cemeteries	\$1,226,870

Federal Funds

\$34,762,592

HEALTHCARE	\$30,226,382
Northern Nevada State Veterans Home	\$9,762,291
Southern Nevada State Veterans Home	\$20,464,091
PROGRAMS AND SERVICES	\$4,536,210
Cemeteries	\$2,074,309
Special Programs and Services	\$2,461,901

Donations

\$293,335

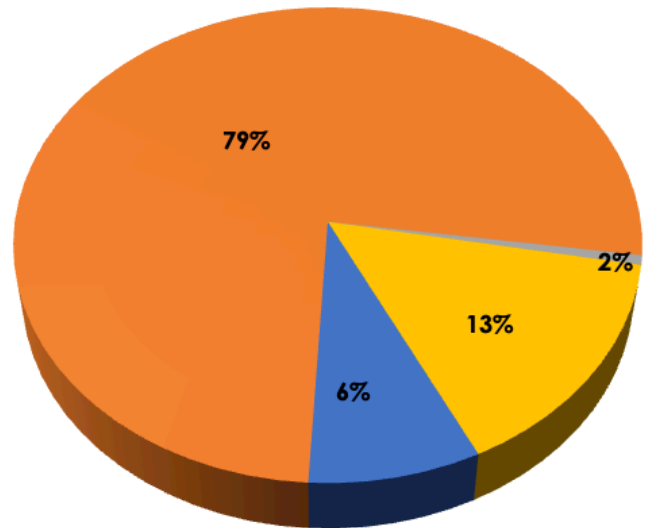
HEALTHCARE	\$43,410
Southern Nevada State Veterans Home	\$7,246
Northern Nevada State Veterans Home	\$36,164
PROGRAMS AND SERVICES	\$249,925
Cemeteries	\$91,250
Special Programs and Services	\$158,675

Other Revenue

\$6,780,753

HEALTHCARE	\$4,820,052
Southern Nevada State Veterans Home	\$4,819,114
Northern Nevada State Veterans Home	\$938
PROGRAMS AND SERVICES	\$1,960,701
Cemeteries	\$16,440
Special Programs and Services	\$1,944,261

Department of Veterans Services FY24 Revenue Sources



- General Fund - \$3,697,176
- Federal Funds - \$34,762,592
- Donations - \$293,335
- Other - \$6,780,753

Revenues

General Fund	\$2,660,293
Federal Funds	\$34,762,592
Donations	\$293,335
Other	\$6,780,753

Total Revenues \$45,533,856

Grant Awards

▶ Rural Transportation

Rural Transportation grants are offered through the U.S. Department of Veterans Affairs, Veterans Health Administration. Highly Rural Transportation Grants (HRTG) offer transportation at no cost to participants.

- NDVS applied for and was awarded \$100,000 in SFY24. Funds were divided equally between the Elko County Transit District and the Pahump Valley Public Transportation Inc.
- Funding paid for a total of 1,200 trips covering 21,092 miles.

The HRTG program:

- Helps rural veterans gain access to travel to visit the VA or VA-authorized healthcare facility.
- Enhances the Disabled Veterans of America statewide transportation program.
- Expands the availability of critical veterans' transportation resources.
- Enables these veterans to obtain transportation they might not otherwise be able to access because of where they live.
- There is no cost to participate in the program for veterans who live in an area where this grant program is available.

Information Technology Operations

Information Technology (IT) Operations plays an important role in overseeing and supporting the wide-ranging technological needs of the department. Some of the 2024 accomplishment highlights include:

Veteran Information System (VIS) Project – Phase 2 Underway

The Veteran Information System (VIS) Scanning Project is designed to turn paper DD214s into an electronic record. The project uses specially trained and vetted volunteers to scan paper DD214s that are stored by the State of Nevada. Since the project began 94,259 have been scanned!

The second phase of this project got underway in 2024. There are approximately 36,000 paper DD214s generated by the VAST team that will be scanned in this phase of the project. So far, of those documents, 14,498 have been scanned.

The Nevada National Guard (Air Force and Army) has agreed to allow the VIS team to scan and upload the NGB 22 Forms. There are 559 boxes of forms located at the Nevada State Archive alone. It is estimated the VIS project will take 10 years to complete.

NDVS Website Redesign

The NDVS website supports the mission of the department by providing information to connect veterans and their families to earned benefits, programs, and services. In 2024, the redesign of the website began. The goals of the website redesign project include:

- Enhance end-user experience
- Ensure easier access to information, with minimal clicks
- Improve site's overall design, look and feel

Relocation of NDVS HQ Offices in Reno and Las Vegas

In 2024, the State of Nevada departments and agencies located within the Grant Sawyer Building in Las Vegas began moving to buildings located just south of Harry Reid International Airport. The move included NDVS HQ, which relocated to its new office at 7200 Bermuda Road in Las Vegas in June 2024. IT ensured the department's technology was transferred seamlessly and smoothly without disruption of services.

During the week of December 16, 2024, NDVS Reno HQ relocated to 9400 Gateway Drive in the South Meadows area of the Biggest Little City. The new building is much bigger providing areas for veterans' groups to meet and gather. Eventually, the entire building will house NDVS entirely setting NDVS up to become a "Veteran's Center" in Reno in the years ahead.

Overview



Nevada State Legislative Building in Carson City

There are three legislative events hosted by NDVS in partnership with the United Veterans Legislative Council (UVLC) including the Veterans Legislative Symposia, Veterans Legislative Summit, and Veterans and Military Day at the Legislature (VAMDAL). NDVS also partners with the Nevada National Guard for VAMDAL.

▶ **United Veterans Legislative Council (UVLC)**

The UVLC is a nonpartisan, politically neutral organization that supports several roles:

- Serves as the lobbying arm for Nevada's veterans
- Ensures the veterans' community speaks with one, unified voice
- Engages, educates and informs veterans about the legislative process
- Gathers Nevada veterans together to identify and prioritize issues for legislative consideration

There is no cost for membership.

▶ **2024 Veterans Legislative Symposia**

Participants in Reno and Las Vegas identified and prioritized issues they would like to see legislatively addressed. The results were compiled in a report which was present to the Governor and Nevada Legislature.

Highlights:

- In Las Vegas, 61 participants representing 16 different veterans' organizations attended the event on April 6, 2024.
- In Reno, 67 participants representing 16 different veterans' organizations attended the event on March 23, 2024.
- In total, 85 combined federal and state issues were identified and prioritized across both symposia.
- Some identical issues surfaced at both events, resulting in a final total of 69 state issues and 42 federal issues.

Overview

Several common themes emerged from the recommendations. In priority order, below are the themes:

Theme 1:

Improve outreach to veterans, military service members, their families and external stakeholders across Nevada to increase awareness of benefits and resources.

Theme 2:

Additional State of Nevada benefits including exemption from real property and DMV taxes, state tax holidays for National Guard members, add free airport parking for disabled veterans and provide additional accommodations/access to public lands.

Theme 3:

Expansion of VA Healthcare in rural Nevada, recognition of hyperbaric treatment at the VA, additional research/therapies for mental health treatment, heated aqua pools at VA medical facilities for physical therapy, dental extractions for necessary implants, and increase in clothing allowance from the VA to allow for seasonal changes with the use of prosthetics.

Theme 4:

Expansion of education benefits for veterans with service-connected disabilities, children/survivors of service-connected veterans, National Guard/reserve members.

Theme 5:

Improve veteran, service member, and spouse-related hiring practices to ensure sustainability of the workforce, including accessibility to licensure and reciprocity for existing licenses as well as reduce barriers for veterans starting up or running a business.

Theme 6:

Expand pension eligibility, removing the "1-day" war-time era requirements, increase federal benefits for national guard & dependents, reduce timeline for VA claims processing, provide additional accommodations/access on public lands, and provide retroactive payments for MH/MST.

Theme 7:

Increase recognition of Nevada veterans & families by recognizing Gold Star family members, continued support of "Missing in Nevada" missions, and establishment of Veterans/Military Museum in Nevada.

Theme 8:

Improve the road conditions for access to the Northern Nevada Veterans Cemetery, add a weekend burial option, and eliminate fees for spouses of veterans.

Visit for the full report:

<https://veterans.nv.gov/wp-content/uploads/2024/07/2024-NV-Veterans-Legislative-Symposia-FINAL.pdf>

Veterans and the Nevada Legislature

Overview



Veterans gather at NNVMC

▶ Veterans Legislative Summit

NDVS partners with the UVLC to host this event just prior to the convening of the Nevada Legislature. Its purpose is to provide:

- Information on how to get involved in the legislative process
- Briefing on statewide themes identified during the 2022 symposia
- Information on submitted bill draft requests

The next Veterans Legislative Summit will be held in Las Vegas on January 11, 2025, and in Reno on January 18, 2025.



Amanda Kehrer, NDVS Education and Employment Specialist with LaLonie Bell, NDVS VSO at Homeless Standdown in Las Vegas

▶ Veterans and Military Day at the Legislature (VAMDAL)

VAMDAL is jointly hosted by NDVS, the UVLC, and the Nevada National Guard. The event provides an opportunity for veterans to talk directly to legislators about legislation important to them and to learn more about the Nevada National Guard capabilities and equipment.

The next VAMDAL is set for Wednesday, March 19, 2025, in Carson City at the State Capitol Complex.



Nevada State Veterans Memorial Relocation Ceremony

A Look Ahead

The tremendous accomplishments made in 2024 by the NDVS team demonstrates their commitment, passion, dedication and hard work.

I believe the veterans we served in 2024, say it much better. The testimonials below are a small sampling of the comments made in our customer satisfaction and other surveys. I'm proud to share a few of these remarks with you:

"Took care of everything we needed and more! I am still in awe of the care & urgent response we received to the need we had. Unforgettable!"

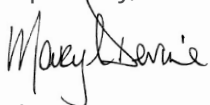
"My VSO contacted me the same day and had an appointment available the following week. He sent out an email outlining what I would need, immediately after the call. This has been a great experience."

"I went to the Reno VA to get my military ID renewed. The lady was extremely helpful. She suggested I contact the VA to see if my disability could be upgraded after asking me a few questions."

I'm so proud of my NDVS teammates for what they have accomplished and I'm looking forward to 2025. I know together, we will be able to celebrate many more successes which means we will continue making a difference in the lives of the men and women we serve.

In closing, I will always be grateful to all of you who supported our vital mission of, "Serving Nevada's Heroes."

Respectfully,



Colonel Mary Devine
NDVS Director



Veterans Day at SNSVH

Serving Nevada's Heroes Since 1943

Nevada Department of Veterans Services



(L-R) Aimee Green, NDVS Suicide Prevention Specialist, Terri Hendry NDVS Communications Officer, Wendell Blaylock, Veterans Service Commission, Vice Chairman



www.veterans.nv.gov